Syllabus

Specialty in Biological Engineering and Health systems English version





3A - Semester 5

el _A	English	POLYTECH' ANGERS
	3A / Semester 5	UE 5-1
GBS	28h TD	General Skill

Keywords: Communication skills, Cross-cultural skills, Professional Environment

Prerequisites: Level B2 / CEFR

Objectives:

• Meeting the requirements of the CEFR (Common European Framework of Reference for Languages): oral and written comprehension, oral and written expression, interaction to achieve proficiency in everyday and professional situations.

• Cross-cultural skills: knowledge of international environment

Organization of Language proficiency levels groups based on TOEIC practice scores from the TOEIC. A base TOEIC score is required in the final year to graduate as an Engineer.

Programme:

Oral and written communication skills

Looking for a mandatory training experience abroad, writing a cover letter, a CV Communication skills in companies (letters, memos, emails, phone conversations, interviews, etc.)

Current political, economic and social and professional issues

Speech and presentation techniques.

Regular pronunciation and accent work.

Bibliography:

el _A	Foreign Languages: German or Spanish	POLYTECH' ANGERS
	3A / Semester 5	UE 5-1
GBS	12h TD	General Skill

Keywords: Communication skills, Cross-cultural skills, Professional Environment

Prerequisites: Basic oral and written communication skills

Objectives:

- Meeting the requirements of the CEFR (Common European Framework of Reference for Languages): oral and written comprehension, oral and written expression, interaction
- Cross-cultural skills: knowledge of international environment

Organization of Language proficiency levels whenever it is possible. The target for the advanced group is CEFR B2 or C1; A2 or B1 for the intermediate group, A certification in German/Spanish is recommended for advanced students in final year.

Programme:

Looking for a training experience abroad, writing a cover letter, a CV, an abstract Oral and written communication skills

Communication skills in Companies

Political, economic and social news

Learning outcomes:

Intermediate groups

- The student can write a CV in German/Spanish
- The student can speak for a few minutes on a topical issue or a topic of personal interest.
- The student can take part in a conversation on simple topics that can be related to his/her personal interests.

Advanced groups

- The student can write a cover letter in German/Spanish
- The student can read an article or listen to a program in a standard language and comment on it

Bibliography:

€J _B	Economics and Accounting	POLYTECH' ANGERS
	3A / Semester 5	UE 5-1
GBS	20h TD	General Skill

ECONOMICS (12H)

Key words: economic circuit, market mechanisms, market economy, economic growth, capitalist enterprises, social economy, ecological transition, circular economy.

Prerequisites: Economic and societal transition (course S5)

Objectives:

- Understanding how our economic model works
- Understanding the contradictions between our economic model and the ecological issue
- Discovering the diversity of companies, their goals, the opportunities of the circular economy
- Interesting students in economic news

Program: Economic fundamentals (12h)

Introduction: Overview of the economy

- a. Economic actors
- b. Economic circuit

1- The market economy

- a. Market mechanisms: law of supply and demand, resource allocation
- b. Principles of the market economy: freedom, private property, competition, individual interest, cost
- c. <u>Ecological transition:</u> Why does the market economy have difficulty taking ecology into account? Is the carbon market an efficient solution?

2- Economic growth

- a. Measurement and evolution
- b. Why are we always looking for economic growth?
- c. <u>Ecological transition:</u> How will the ecological transition impact economic growth?

3- Companies

- a. Capitalist companies
- b. Social economy companies
- c. <u>Ecological transition:</u> What are the opportunities of the circular economy for companies?

4- Economic news

The topics covered in this last part vary according to the economic news.

Evaluation: 100% Continuous assessment

Bibliography: Communicated by the teachers

ACCOUNTING (8h)

Specific skills: Integrate the accounting and financial aspects into the operational activity of the company.

Key words: Flows, Stocks, Uses, Resources, Balance sheet, Assets, Liabilities, Income statement, Expenses, Income, Financial performance

Prerequisites: Notions of system equilibrium, notions of system dynamics, differential calculus

Objectives:

The Accounting course covers the fundamentals of accounting and financial management:

- o Understand why and how accounting information is produced
- o Know how to analyse the financial situation of the company

Program: "fundamentals of accounting and financial management3

I- Why do we need accounting information?

The purposes of a company's financial information (needs of stakeholders)

II- How is accounting information constructed?

- a. The double entry, flows and stocks, uses and resources
- b. The balance sheet and the functional breakdown of the balance sheet
- c. The profit and loss account and the « intermediate management balances »

III- How to evaluate the performance of a company?

- a. Analysis of profitability: capacity to generate a result (EBITDA, EBIT) or a resource (Cash Flows)
- b. Analysis of profitability: level of return on capital employed in the business: capital invested from an economic point of view, equity from a financial point of view
- c. Allocation of profit: Reserves and retained earnings, investment, R&D, salary increment,

profit distribution (dividends).

Assessment:

100% Continuous assessment (asynchronous remote assessment)

Bibliography:

Les fondements de la comptabilité, Bernard Colasse, Ed. La Découvertes / Repères, 2012 Comptabilité générale et gestion des entreprises, Jean-Jacques Friedrich, Ed. Hachette Supérieur, 2021

⊕] _E	Ecological and Societal transition	POLYTECH' ANGERS
	3A / Semester 5	UE 5-1
GBS	12h TD	General Skill

Key words: planetary limits, energy, water resources, climate change, rebound effect, ecological sufficiency, social justice.

Prerequisites: none

Objectives: Provide any student entering the engineering cycle, regardless of their major, with the knowledge necessary to understand the complexity of the ecological transition and societal issues.

Program:

Fresco climate workshop (3h)

Understand the functioning, scale and complexity of issues related to climate change

TD1: Energy issues and challenges

- Availability and use of energy, fossil and renewable resources, in France and around the world
- Key figures on energy consumption
- Links between energy and climate

TD2: Water issues and challenges

- Issue of resource availability for different uses (food, energy, industry, etc.)
- Unequal distribution on the planet
- Pollution of the resource...

TD3: Planetary limits

TD4: Can technology solve environmental problems?

- Technological innovation is necessary but not sufficient to solve environmental problems.
- Limits of "green" technologies: material footprint, energy dependence, deployment cost and time, rebound effect, etc.

TD5-TD6: How to transform our societies towards "sufficiency"?

- Sufficiency, an essential lever for the ecological transition
- The benefits of sufficiency
- The implementation of sufficiency
 - How to promote behavioral change and the passage to action of individuals?
 - What government measures for equal and effective transition?

Bibliography: communicated by teachers.

Assessment:

100% Continuous assessment

el _E	Integration challenge	POLYTECH' ANGERS
	3A / Semester 5	UE 5-1
GBS	16h TD	General Skill

Keywords: Integration, school, collaboration

Prerequisites: None, except interest and curiosity

Objectives:

1-Sensitize the students to the missions of an engineer

- Engineering approach (problem, solution, context)
- Multi-skills techniques
- Project management (requirements, organization, teamwork ...)
- Creativity & information retrieval
- Highlighting the work done (report & defence)
- 2-Understanding Polytech Angers training in project mode
 - Playful introduction to lessons in project mode
 - Importance of the multidisciplinarity of Polytech training
- 3-Integrate students and create a dynamic of work
 - Teach students to know quickly
 - Boost the beginning of the year with a unifying event

Programme:

The students are divided into groups of 5 or plus (coming from all places and enrolled in all specialties: mixed teams). A specification is given to them on Monday or Tuesday: a project must be made and functional for Friday (challenge, competition on Friday). Other events may punctuate the week:

- Presentation of the team of their team
- Product promotion poster
- Cooking Tournament
- Integration quizzes

Bibliography:

œ E	Sport or scholastic sponsorship	POLYTECH' ANGERS
	3A / Semester 5	UE 5-1
GBS	12h TD	General Skill

Keywords: Teamwork, self-confidence, stress management

Prerequisites: None

Objectives:

Physical and sports education courses help train future engineers, promote their physical and mental balance, facilitate their integration, strengthen the team spirit and the dynamics of the school. Being able to work as a team, communicate, build relationships of trust, be healthy and resist stress are qualities that are required of future engineers.

The proposed sports activities involve new motor acquisitions, individual and collective strategies, and an adaptation to the effort. These elements contribute to development and are additional assets for their training.

Our missions are to participate in the training of future engineers, to promote the physical and psychic balance of the students, to facilitate the integration of the students of the school, to strengthen the team spirit.

Instead of sport, students who wish to do so can invest in scientific mediation or digital creation programmes in partnership with other schools or universities.

Programme:

These objectives will be developed by practice of collective and individual sports

Bibliography:

el _a	Quality approach	POLYTECH' ANGERS
	3A / Semester 5	UE 5-2
GBS	10h40CM / 12HTD / 5h20TP	Basic Engineer Training

Keywords: Quality, Standards, Research and document monitoring

Prerequisites: none

Objectives:

- To introduce the field of quality to the students, to lay the foundations of the understanding of the standards in the various possible fields of application, to transmit the basic methodologies
- To enable students to highlight the role of information in understanding external events and making decisions, to characterize information and to appreciate its quality, and to conduct effective and relevant documentary research

Programme:

• Basics of quality

- ✓ Evolution of quality: history and different approaches (quality control, quality assurance, total quality, etc.)
- ✓ Quality Spirit: principles, concepts and definitions, authors
- ✓ Continuous improvement of quality

• Introduction to the main quality methodologies

Learning of specific vocabulary

• Introduction to the Process Approach

Introduction to labels and product quality standards (NF, CE etc.) as well as the quality assurance approach (standards, standards and certification).

• Research and document monitoring

- ✓ Nature and type of searched information: identification of the need for information with the technical, financial and temporal objectives and constraints
- ✓ Characteristics of the sources of information and their access: documents and files internal to the organization, libraries, documentation centres, data banks, websites
- ✓ Criteria for selecting a document source: relevance, reliability, cost; delay in obtaining information
- ✓ Documentary search tools: indexing engines, thematic directories, meta-engines, logical expression, logical operators

Bibliography:

DOUCET Christian La qualité, que sais-je n°2779, Collection que sais-je?, PUF, 2013

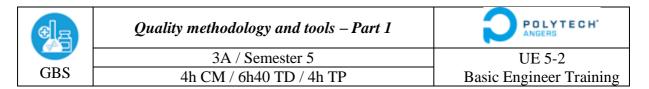
COESTIER Bénédicte, MARETTE Stephan, *Economie de la qualité*, Collection Repères, La Découverte, 2004

LEVEQUE, L, La gestion documentaire selon l'ISO 9001, AFNOR, 1ère édition, 2003

NAOUS Benoît, Construire le système documentaire, AFNOR, 1ère édition, 2004

GILLET GOINARD Florence, SENO Bernard, Réussir une démarche qualité, Paris, Eyrolles, 2009

JUSE, Comment lancer les cercles de qualité, AFNOR GESTION, 1ère édition, 1989 VANDEVILLE Pierre, Gestion et contrôle de la qualité, AFNOR, 2009 ALLAIS Marie-Charlotte, La qualité dans l'entreprise, collection Plein Pot FOUCHER



Keywords: Tools of the quality manager, performance checking, continuous improvement

Prerequisites: Quality approach

Goals:

> To know the fundamental tools regarding quality management

To treat and master these tools

Programme:

1) Basic tools of the quality management

- Procedures, recordings, indicators, action plan
- PDCA, Problems solving

2) Tools of piloting and animation of the quality

- Identify and analyse situations (SORA, tree of causes 5M, 5P, brainstorming / creativity, QQOQCP, mind maps, functional analysis)
- Plan / pilot: action plan, 8D, PERT, flowchart, communication, visual management
- Decision-making support: PARETO, SWOT vote balanced, matrix of decision,
- Follow / pilot: maps of controls, visual management, action plan, GANT, TRS
- Warn / anticipate: HACCP, AMDEC (seen in the part 2 in the second half-year)
- Research for ideas and improvement: brainstorming, creativity, etc.

3) Control of the quality - Quality control

- Model of process (CROSBY), theory and applications
- Measure and steering tools: indicators (of results and process), followed by performance, evaluation, inspection, check, test, auto control ... (Objective 0 defect)
- Control of the skills: training, staking, authorization ...

 Piloting quality: action/reaction (finishing), communication quality (written, visual ...)

4) Insurance of the quality

- Notions of system of Quality assurance: defined systematic rules
- Documentary Management, reference documents (quality handbook, procedures, index, forms of instructions) and recordings (sheets of statements, reports)
- Plans quality, simulation quality and reliability,

Bibliography:

CHAUVEL A-M, Méthodes et outils pour résoudre un problème, 30 outils pour améliorer la qualité dans votre organisation, Dunod, Paris, 1996

GILLET GOINARD Florence, SENO Bernard, La boîte à outils du responsable qualité, Dunod, Paris, 2012

ISHIKAWA K, *La gestion de la qualité : outils et applications pratiques*, Dunod, Paris, 2007 CHAPEAUCOU Robert Techniques d'amélioration continu en production, Dunod Parsi 2003

el _a	IT tools and software	POLYTECH' ANGERS
	3A / Semester 5	UE 5-2
GBS	6h40 CM / 4h TD / 20h TP	Basic Engineer Training

Keywords: Office, telephony, oral, written and / or visual communication, expression and information, IT, Information System, MERISE, DBMS, ACCESS, entity association model, MCD, MLD, SAT

Prerequisites: The computer bases acquired during the preparatory cycle

Objectives:

- A presentation of the various communication tools, articulated around the advantages, disadvantages and context of use for each of the tools presented, should enable each student to:
 - o Know how to use the main means of communication
 - Know how to manage the relationship with the different parties, depending on the type of medium and the level of information to be transmitted.
 - o Know how to structure your message in conditions
 - Know how to design & implement an Access Information System using the MERISE method on a concrete example

Programme:

- Word in situation (mail, CV, cover letter, reports, ...)
 Basic functions of the word processing software
 Formatting of texts and editorial and layout techniques
- Excel (Spreadsheets, databases, ...)
 Getting Familiar with Excel Basic Features Using macros (initiation) Sheet protection Using PivotTables etc.
- Power point
 - Basic features and design rules for a slideshow Formatting and animations
- Access
 Familiarization with a Relational Database Management System under a Windows environment (ACCESS) by applying the MERISE method (MCD, MCT, MOT, MOD, MLD, MLT, MPD, MPT) Requests, forms

Bibliography:

Le guide de l'influence. Communication, Média, Internet, Opinion, par V. DUCREY, Ed Eyrolles, 2010

Introduction à Perl : Schwartz R., Phoenix T. et Foy B., Ed O'Relly, 4ème édition, mars 2006 Introduction pratique aux bases de données relationnelles : A. Meier, 2006, Springer 2ème édition Comprendre Merise : Outils conceptuels et organisationnels de Jean-Patrick Matheron Exercices et cas pour comprendre MERISE de Jean-Patrick Matheron

€J _E	Analytical control: rheology and mass spectrometry	POLYTECH
	3A / Semester 5	UE 5-3
GBS	9h20 CM /1h20TD/ 9h20 TP	Hygiene and biological risks

Keywords: Control of health products, rheology, mass spectrometry.

Prerequisites: Chemical engineering, mechanics.

Objectives: This training should allow the acquisition of basic knowledge in the field of rheological controls as well as providing an indispensable complement in the field of mass spectrometry. Its objective is to train future managers in the control of health, food and cosmetic products.

Programme:

Mass spectrometry:

- ionization methods,
- ion separation methods,
- detection methods,
- determination of raw formulas,
- coupled techniques.

Rheology:

- generalities on the basics of rheology (laminar shear motion, shear stress, strain and shear rate, equation of state and rheograms, viscosities, laminar regime limit and Reynolds number);
- introduction to linear viscoelasticity (elementary models);
- flow behaviour (Newtonian and non-Newtonian liquids, permanent flow deformations in solids, influence of time);
- description of the main rheometers (steady state and transient).

Bibliography:

Initiation à la rhéologie : Bases théoriques et applications expérimentales. G. COUARRAZE, J.L. GROSSIORD, N. HUANG, Edition Lavoisier, 2

€ E	Immunological detection tools	POLYTECH' ANGERS
	3A / Semester 5	UE 5-3
GBS	12h CM /2h40 TD / 2h40 TP	Hygiene and biological risks

Keywords: Antigens, Epitopes, Immunoglobulines, Antibody, Paratopes, cross reactivity, immunoassay.

Prerequisites: Knowledge about immune response (primary and secondary) and Immunoglobulins structure.

Objectives: know the main immunological techniques for the detection of antigens and microorganisms, and for the antibody detection particularly in the context of infectious diseases. At the end of the course, student must be able to validate and analyze results from immunological test, taking into account physical-chemistry parameters concerning antigen-antibody interaction.

Programme:

• Course and exercise course

Antigen-antibody reaction

Force, affinity-avidity, immunogenicity-antigenicity, valence, linear and conformational antigens.

Monoclonal and polyclonal antibodies.

Obtention, clonality, specificity and purity (immune sera, immunoglobulin fraction, antibody fraction), cross reaction and antigenic community, specificity et selectivity.

Main immunological techniques for the detection and quantification of antigens and antibodies: techniques, use and limitation.

Gel immunodiffusion, agglutination, lateral flow cell, Immunofluorescence, Enzyme-Linked Immunosorbent-Assay (ELISA), Immunoblot, counter immunoelectrophoresis. Direct and indirect techniques (signal amplification), sandwich, competition or inhibition. Metabolite antigens, somatic antigens, particular antigens, repetitive or non-repetitive antigen, matrix and artefacts. Natural antibodies, recent and longtime immunity, passive immunity.

False positive, false negative (masking, steric effect, zone effect, competition, non-specific interaction), sensitivity, cut-off.

• Practical course

Do and analyse lateral flow cell, agglutination test and ELISA.

Bibliography:

Hématologie et Immunologie, Afonso A, Crdp d'Aquitaine, 2006

Principes des méthodes d'analyse biochimique, Audigie C, Dupont G and Zonszain F, Doin, 1992

Immunologie, Kindt TJ, Goldsby R et Osborne B, Sciences sup, Dunod, 2008

CEZARD D, Biotechnologies, Dosages immunologiques: modélisation et interference statistique, Huet S, Ed Immunologie : aide-mémoire illustré, Male D, DE Boeck supérieur, 2005 Immunologie, Male D, Roitt Y, Brostoff J and Roth DB, (7ème edition), Elsevier, 2007

e le	Physico-chemical basis of cleaning and disinfection	POLYTECH
	3A / Semester 5	UE 5-3
GBS	5h20 CM /5h20 TD / 9h20 TP	Hygiene and biological risks

Keywords: cleaning, disinfection, surface active agents, detergents, antiseptics and disinfectants

Prerequisites: Organic chemistry, fat biochemistry

Objectives: Cleaning aims to eliminate macroscopic or microscopic soils from a surface. This is done by using adequate detergents chosen in function of the soil and substrate. It must help the general hygiene of a sanitary establishment, to control the level of microbiological contamination of the environment, materials in a sustainable way.

Programme:

Cleaning and disinfection plan: surfactants, soaps, and detergents

Solubilisation, hydrophilic, lipophilic, amphiphilic

Cleaning solvents

Principle of detergent activity

Evidence of superficial tension and the effect of detergents on this physical parameter

Notion of tensioactivity

Application of surface active agents

Evidence of emulsifying and wetting effects

Water hardness and its influence on surface active agent effects

pH and salinity effects on surface active agent effects

Antiseptics, disinfectants

Action mode

Bacteria and resistance

Choices for efficient disinfectants

Main classes of disinfectants and their applications

Bibliography:

Les antiseptiques et les désinfectants : A.Dauphin, C.H Mazin, Edition Arnette, Paris, 1994 Antisepsie et désinfection : J.Fleurette, J.Freney, M.E Reverdy Editions ESKA 1995

E	Applied Microbiology	POLYTECH' ANGERS
	3A / Semester 5	UE 5-3
GBS	13h20 CM / 9h20 TP	Hygiene and biological risks

Keywords: food microbiology, hospital hygiene, Microbiology of cosmetics and pharmaceutical products

Prerequisites: General Microbiology, systematic microbiology

Objectives:

This program is based on three main items. The first one concerns food microbiology, microbial contamination of foods, food poisoning and laboratory tests used in food microbiology. The second part of the program is linked to hospital infections and methods used to prevent transmission in healthcare centres.

The contamination of cosmetics or pharmaceutical products and techniques used in routine to guarantee their safety are the third target of the program.

Programme:

- Food microbiology, food poisoning, Microbiological analysis of foods.
- Hospital infections: infections linked to healthcare activities and their prevention.
- Microbiology of cosmetics and pharmaceutical products: challenge test; detection of endotoxins....

Bibliography:

Microbiologie alimentaire par C.M. Bourgeois et coll. Ed Lavoisier/ Tec et DOC 1996 Microbiologie alimentaire par Joseph Pierre Guiraud – Ed DUNOD 2012 Hygiène hospitalière : Nicole Maty et coll. 2010

€J _E	Risks and infectious agents	POLYTECH' ANGERS
	3A / Semester 5	UE 5-3
GBS	9h20 CM / 9h20 TP	Hygiene and biological risks

Keywords: systematic bacteriology, Gram positive and negative cocci, Enterobacteriaceae, Campylobacter, Pseudomonas, Listeria, Spore forming gram positive bacilli

Prerequisites: knowledges in General Microbiology

Objectives: This teaching is focused on the study of bacteriological properties and the physiopathology of some microorganisms found in healthcare centres, in agri-food, cosmetic or in pharmaceuticals industries.

Practical laboratory techniques will complete the program by training the students on how to take samples, choose the best analytic methods for the identification of bacteria

Programme:

Systematic bacteriology Identification of bacteria

Methods in microbiological analysis: from sampling to identification

Bibliography:

Microbiologie générale et appliquée par jean FIGARELLA et coll. Edition LT Jacques Lanore Bactériologie médicale : Techniques usuelles par François Denis, Ed : ELSEVIER/Masson 2016

Microbiologie Luciano Paolozzi et coll. Ed DUNOD 2015

el _a	DNA Technology	POLYTECH' ANGERS
	3A / Semester 5	UE 5-3
GBS	12h CM / 10h40 TD / 12h TP	Hygiene and biological risks

Keywords: DNA, cloning, Restriction enzymes, hybridization

Prerequisites: Knowledge of the structure and function of the nucleic acids

Objectives: To acquire a theoretical knowledge and practical basic tools allowing to manipulate and to analyse nucleic acids

Programme:

• Lectures:

Restriction enzymes
Modification enzymes
Cloning vectors and molecular cloning methods
cDNA and genomic libraries
Hybridization technologies (Southern blot, northern blot)

• Practical:

Cloning of a DNA fragment, analysis of recombinant plasmids by restriction and/or PCR

Bibliography:

Molecular Biology of the Cell (4th edition) de B. Alberts, A. Johnson, J. Lewis, M. Raff, K.Roberts et P. Walter. Garland Science, 2002

Molecular Cell Biology (4th edition) de H. Lodish, A. Berk, S L. Zipursky, P. Matsudaira, D.Baltimore, and J. Darnell. Editons W. H. Freeman, 2000

€J _E	Applied studies (Project)	POLYTECH' ANGERS
	3A / Semester 5	UE 5-4
GBS	40 h TD	Project

Keywords: Quality management, project management, teamwork

Prerequisites: Project management methodology, quality approach and quality tools

Objectives:

Have students work in small groups (3-5 people) on case studies with a practical, mostly professional, scope.

Implement a quality approach

Using project management tools

This project allows the student, over a period of several months:

- To get involved in group work
- To discover the world of the company (contact, visit of companies, etc.)
- To use his knowledge and skills in a transversal way
- To implement methodologies adapted to the problem of the project
- To use his analytical and synthesis capacities, in particular in the writing of the report and during oral defence
- To deepen a topic or better know a sector of activity
- To meet specific objectives to each year during the curriculum

Each specific objective is in addition to the objectives of previous years.

Programme:

The project runs during the first semester (september to december – fall semester).

In the first year of the engineering cycle, the applied study project deals specifically with an issue related to quality, hygiene, safety or the environment.

During this project, the group should use the tools of quality management and project management in order to carry out its study. It is invited to implement a quality approach.

These projects lead students to propose ways of improvement, most of them organizational, in order to optimize the functioning of a service or the effectiveness of an action in one of the aforementioned fields.

Each group is accompanied by a university tutor and possibly by a professional tutor. Topics are given by teachers.

The project leads to the writing of a report as well as an oral defence

Bibliography:

Specific to each topic

€J _A	Project knowledge and management	POLYTECH' ANGERS
	3A / Semester 5	UE 5-4
GBS	10h40 CM / 20h TP	Project

Keywords: Project management, team management, expense plan, deadlines, needs expression, survey, sampling, counting

Prerequisites: Methods of documentary research

Objectives:

Accompany students to carry out their applied study project.

To present the means of acquisition of the primary information taking into account the nature of the sought information and the context in which the information is search.

At the end of the training, the student must be able to:

- ✓ master the methods and tools of project management
- ✓ take into account the organizational and human aspects of the project/production or project/company relationship
- ✓ recognize the different techniques of data collection and know how to use them wisely
- ✓ carry out a questionnaire survey: he must know the different forms of interviews and their rules of implementation

Programme:

- Organization and representation of a project: method of Work Breakdown Structure
- Processing and scheduling of a project: PERT method; Planning and management of time and delays: GANTT chart; Planning and Resource Management
- Managing the Resource / Delay Relationship
- Project / business relationship
- Computer tools associated with previous methods: project management software
- Management of budgets associated with projects
- Team management group dynamics
- Typology of surveys and techniques for collecting primary data (questionnaire, interviews)
- Sampling methods
- Development and administration of a questionnaire or interview guide
- Use of data collected during the survey (Counting using a survey analysis software (SPHINX) Analysis Reporting)
- Use of survey processing software (SPHINX)

Bibliography:

GIARD Vincent Gestion de projet, Economica, 2004 ; MOINE Jean-Yves, Manuel de gestion de projet, AFNOR, 2008

3A - Semester 6

€ A	English	POLYTECH' ANGERS
	3A / Semester 6	UE 6-1
GBS	16h TD	General Skill

Keywords: Communication skills, Cross-cultural skills, Professional Environment

Prerequisites: Level B2 / CEFR

Objectives:

• Meeting the requirements of the CEFR (Common European Framework of Reference for Languages): oral and written comprehension, oral and written expression, interaction to achieve proficiency in everyday and professional situations.

Cross-cultural skills: knowledge of international environment

Organization of Language proficiency levels groups based on Toeic practice scores from the TOEIC. A base TOEIC score is required in the final year to graduate as an Engineer.

Programme:

Oral and written communication skills

Looking for a mandatory training experience abroad, writing a cover letter, a CV Communication skills in companies (letters, memos, emails, phone conversations, interviews, etc.)

Current political, economic and social and professional issues Speech and technical presentation.

Regular pronunciation and accent work.

Bibliography:

Q A	Foreign Languages: German or Spanish	POLYTECH' ANGERS
	3A / Semester 6	UE 6-1
GBS	12h TD	General Skill

Keywords: Communication skills, Cross-cultural skills, Professional Environment

Prerequisites: Basic oral and written communication skills

Objectives:

- Meeting the requirements of the CEFR (Common European Framework of Reference for Languages): oral and written comprehension, oral and written expression, interaction
- Cross-cultural skills: knowledge of international environment

Organization of Language proficiency levels whenever it is possible. The target for the advanced group is CEFR B2 or C1; A2 or B1 for the intermediate group, A certification in German/Spanish is recommended for advanced students in final year.

Programme:

Looking for a training experience abroad, writing a cover letter, a CV, an abstract Oral and written communication skills
Communication skills in Companies
Political, economic and social news

Learning outcomes:

Intermediate groups

- The student can write a CV in German/Spanish
- The student can speak for a few minutes on a topical issue or a topic of personal interest.
- The student can take part in a conversation on simple topics that can be related to his/her personal interests.

Advanced groups

- The student can write a cover letter in German/Spanish
- The student can read an article or listen to a program in a standard language and comment on it.

Bibliography:

el _a	Communication	POLYTECH' ANGERS
	3A / Semester 6	UE 6-1
GBS	20h TD	General Skill

Keywords: presentation, Internship report, poster

Prerequisites: none

Objectives:

- Discover the competency-based approach and frameworks
- Present a synthetic work experience
- Write an internship report
- Create a poster
- Stakes of the intercultural

Program: "Communicating with effective tools

Specify the student's professional and personal project

Targeting a professional profile in line with the student's project Interview the professional, particularly with his or her skills Summarize and affirm the student's professional project

Design and write an internship report:

Observe good internship reports, note and synthesize the criteria of effectiveness

From less successful reports from previous years: reformulate a problematic, search for information, rebalance a plan, recall recurrent spelling errors, revise grammar rules and reintroduce presentation rules

Present a team work using a power point

Design and create a poster:

Observe, record, and synthesize the criteria for effective posters

Identify the defects of posters

Design a poster

Create a poster

Make a presentation using a poster as a communication support

Discover and understand cultural differences between countries

Examination: oral presentation and poster

Bibliography:

- L. Bellenger, *Etre constructif dans les négociations et les discussions*, Entreprise Moderne d'Edition, 1984.
- C. Camilleri, La culture et l'identité culturelle: champ notionnel et devenir. *Chocs de cultures: concepts et enjeux pratiques de l'interculturel*, 1989, p. 21-76.
- A. Da-Silva, Savoir se présenter efficacement, Kindle, 2012.
- R. Frank, Les relations culturelles internationales au XXe siècle: de la diplomatie culturelle à l'acculturation (Vol. 10). Peter Lang. 2010.
- M.I. Laborde, *Ecrire un rapport de stage*, Mémo 122, Seuil, 2012.
- B. Lebelle, *L'art des présentations power point*, Broché, 2012.
- P. Morin, *Organisation et motivations*, les éditions d'organisation, 1989.

- P. Oléron, *L'argumentation*, Presses universitaires de France, 1987.
- W. Ury, Négocier avec des gens difficiles, Paris, Le Seuil, 1990.

- https://www.pantheonsorbonne.fr/decouvrir-diplomes-autrement-fiches-rncp

el _z	3	Management	2	POLYTECH' ANGERS
		3A / Semester 6		UE 6-1
GBS	5	20h	Ge	neral Skill

Key words: management styles, recognition at work, conflicts, diversity and inclusion, group

behaviors

Prerequisites: none

Objectives:

Engineers are brought during their professional career to exercise managerial functions. This introductory course provides theoretical concepts, tools and best practices for the manager. It is largely based on concrete cases and scenarios.

The theme "Diversity & Inclusion" is treated in the form of a workshop *The Fresco of Diversity* and is part, beyond the management course, of the school's approach to social responsibility.

Program:

Introduction:

- Why a management course in an engineering school?
- Feedback on management experience (as a manager and/or managed person)

1- Management styles

Hersey&Blanchard model, situational management

2- Recognition at work

Levers of recognition, benefits, daily practices...

3- Managing tense situations

Giving negative feed back, asserting oneself, managing conflicts (DESC tool)

4- Diversity and Inclusion

Fresco of diversity workshop: discriminations, unconscious biases, stereotypes and prejudices, levers for action...

5- Group behaviors

Laziness and social facilitation, normalization and conformism, obedience to authority

Assessment : 100% Continuous monitoring

100% Continuous assessment

œ E	Sport or scholastic sponsorship	POLYTECH' ANGERS
	3A / Semester 5	UE 5-1
GBS	12h TD	General Skill

Keywords: Teamwork, self-confidence, stress management

Prerequisites: None

Objectives:

Physical and sports education courses help train future engineers, promote their physical and mental balance, facilitate their integration, strengthen the team spirit and the dynamics of the school. Being able to work as a team, communicate, build relationships of trust, be healthy and resist stress are qualities that are required of future engineers.

The proposed sports activities involve new motor acquisitions, individual and collective strategies, and an adaptation to the effort. These elements contribute to development and are additional assets for their training.

Our missions are to participate in the training of future engineers, to promote the physical and psychic balance of the students, to facilitate the integration of the students of the school, to strengthen the team spirit.

Instead of sport, students who wish to do so can invest in scientific mediation or digital creation programmes in partnership with other schools or universities.

Programme:

These objectives will be developed by practice of collective and individual sports

Bibliography:

e le	Evolution of health system and socio-medical cares	POLYTECH' ANGERS
	3A / Semester 6	UE 6-2
GBS	10h40 CM / 9h20 TD	Engineer Training

Keywords: Social security system, Heath economics, Functioning of Heath system

Prerequisites: none

Objectives:

Provide students with a general understanding of healthcare and medico-social institutions in France, as well as the major European and EU systems, to help them understand healthcare management.

Acquire the basic knowledge needed to understand the management of public health establishments, and to optimize participation during internships and when taking up a position in healthcare establishments.

Programme:

- Evolution of the healthcare system :
 - o The French healthcare system
 - o Comparative healthcare systems
 - o Organization and management of healthcare, social and medico-social establishments
- Clinical research:
 - o Regulatory introduction and clinical research players
 - o Consent
 - o Oncology CRO
 - o Clinical research in nutrition and scientific coordination aspects

Bibliography:

BARBIER J.C., Le nouveau système français de protection sociale, La Découverte, Paris. 2006 FARGEON V., Introduction à l'économie de la santé, Presses Universitaires de Grenoble, 2009 MAJNONI d'INTIGNANO B., Santé et Économie en Europe, Que sais-je ? n°3620, 5ème édition, Collection Que sais-je ? PUF, 2009

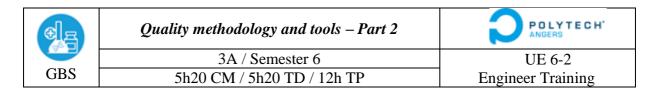
PALIER B., Gouverner la sécurité sociale, Collection Quadrige, PUF 2005

PALIER B., La réforme des systèmes de santé, Que sais-je ? n°3710, 5ème édition, Collection Que sais-je ?, PUF, 2010

PALIER B., La réforme des retraites, Que sais-je ? n°3667, 4ème édition, Collection Que sais-je ?, PUF, 2012

POURCEL P., la Protection sociale, Bréal, Paris, 2006

ROCHAIX L, LE PEN C, GRIGNON M, OR Z, PERRONNIN M, PARIS V, LANCRY P-J et al. *Traité d'économie et de gestion de la santé*. Éditions de Santé ; Sciences Po Les Presses, Paris, 2009



Keywords: Tools of the quality manager, performance checking, continuous improvement, HACCP, DMAIC

Prerequisites: Quality approach, Quality methodology and tools – Part 1

Objectives:

- > To know the fundamental tools regarding quality management
- > To treat and master these tools
- ➤ Be able to choose the best quality tools in different contexts

Programme:

Discovery and implementation of new tools: HACCP, DMAIC.

Using Excel as part of Quality: Pivot Tables

Bibliography:

CHAUVEL A-M, Méthodes et outils pour résoudre un problème, 30 outils pour améliorer la qualité dans votre organisation, Dunod, Paris, 1996

GILLET GOINARD Florence, SENO Bernard, *La boîte à outils du responsable qualité*, Dunod, Paris, 2012

ISHIKAWA K, *La gestion de la qualité : outils et applications pratiques*, Dunod, Paris, 2007 CHAPEAUCOU Robert Techniques d'amélioration continu en production, Dunod Parsi 2003

E	Experimental design	POLYTECH' ANGERS
	3A / Semester 6	UE 6-2
GBS	13h20 CM / 13h20 TD / 4h TP	Engineer Training

Keywords: optimisation, industrial studies, research-development, manufacturing process, quality implementation

Prerequisites: statistical knowledge, statistical process control, quality courses, process approach

Objectives:

- To solve problems of process improvement using experimental and Taguchi design
- To choose an experimental design adapted to a problem

Programme:

Introduction to process improvement Completely randomized design Taguchi design

Bibliography:

GOUPY Jacques, *Plans d'expériences*, Techniques de l'ingénieur Traité. Analyse et Caractérisation, 1997

GOUPY Jacques, CREIGHTON Lee, *Introduction aux plans d'expériences*, Dunod, 2006 SADO Gilles, SADO Marie-Christine *Les plans d'expériences : de l'expérimentation à l'assurance qualité*, AFNOR 1991

PILLET Maurice Les plans d'expérience par la méthode Taguchi, Les Editions d'Organisation, 2001

el _a	Health and environment	POLYTECH' ANGERS
	3A / Semester 6	UE 6-2
GBS	13h20 CM / 6h40 TD / 4h TP	Engineer Training

Keywords: Hazard/risk, waste, pollution/pollutants, discharges, toxicology/toxicity, carbon footprint, environmental analysis

Prerequisites: basics in physic, chemical, biology

Objectives: Analyse, understand and provide solutions to the impact of a company's business on the environment.

Programme:

- ✓ Basics of toxicology, assessment of toxicity
- ✓ Hazards and Risk
- ✓ Environment/Health Links
- ✓ Main indoor air pollutants
- ✓ Atmospheric Pollution
- ✓ Risk assessment and rehabilitation of polluted sites
- ✓ Wastes
- ✓ Environmental diagnosis
- ✓ ISO 14001 and OHSAS 18001 certifications
- ✓ ICPE Regulations
- ✓ Environmental impact analysis: carbon footprint, water footprint, etc.

Bibliography:

Communicated by each teacher

E	Bioinformatics	POLYTECH' ANGERS
	3A / Semester 6	UE 6-3
GBS	8h CM / 9h20 TP	Bio-product technologies

Keywords: Molecular biology, computer tools

Prerequisites: Knowledge of tools used in molecular biology (DNA technology module)

Objectives: This training is intended to give a concrete overview of the computer tool in the field of biology.

- Manage the most used software in bioinformatics
- Compare sequences
- Understand phylogenetic analyses

Programme:

Lectures:

- Presentation of sequences analysis tools
- Presentation of the main sequence comparison and molecular phylogeny programs
- The process of recording a sequence on a database

Practical:

- Manipulations of simple programs (restriction maps, pattern search, etc.)
- Comparison between two sequences, between a sequence and a database
- Manipulation of alignment programs (global or local), and multi-alignment
- Manipulation of phylogeny software.

Bibliography:

E	Biological markers	POLYTECH' ANGERS
	3A / Semester 6	UE 6-3
GBS	12h CM / 4h TD	Bio-product technologies

Keywords: cell signalling, oncogene, tumour suppressor genes, biomarkers.

Prerequisites: cell structure, cell organization and gene expression mechanisms must be known prior to enrolment in the subsequent course to ensure adequate preparation.

Objectives: Analyse and understand the scientific process. Understand the molecular and physiological mechanisms of the cell in pathological context. Analyse scientific and clinical studies to understand the new concepts of the modern biology.

Programme:

There are different kinds of measurable biological characteristics, such as genetic, proteomic, metabolomic, physiologic, in blood or in biopsies. All of them can play a role of indicator of the current statute during biological processes (normal, pathogenic or in response to therapeutic treatment). Since a quarter of century, the progresses in molecular biology encourage scientists to dissect mechanisms initiating disease development. This work allows identifying the emerging of new biomarkers of diagnosis, of toxicity, of monitoring and of anti-cancer treatment efficiency. Therefore, the combination of these markets may determine a target population which responses to a specific therapy and may optimize the treatment evolution until the personal cancer therapy.

The course provides a broad overview of:

- What is the cancer?
- The different mechanisms of carcinogenesis
- What are the conventional treatments against cancer?
- The development of new therapies/biomarkers
- Personal cancer treatments

Bibliography:

el _a	Conservation processes	POLYTECH' ANGERS
	3A / Semester 6	UE 6-3
GBS	13h20 CM / 9h20 TD	Bio-product technologies

Keywords: Conservation, Stabilization, Degradation, Hygiene, Alimentary security

Prerequisites: Conservation part I; Food engineering; Hygiene and microbiological risks, Chemical engineering

Objectives:

- ✓ To comprehend the thermal treatment processes for conservation and stabilization of bioproducts
- ✓ To apply the chemical and food engineering knowledge
- ✓ To master techniques allowing to evaluate the antioxidative properties
- ✓ To comprehend the quantification techniques of preservatives in a bioproduct

Programme:

Strategies and techniques of conservation of bioproducts:

- Reduction of water availability
- Heat exchanger technologies: theoretical and technological approaches
- Heat treatment
- Cold treatment
- Effect of cold treatment on the conservation of bioproduct

Bibliography:

ela A	Molecular detection	POLYTECH' ANGERS
	3A / Semester 6	UE 6-3
GBS	10h40 CM / 10h40 TD / 9h20 TP	Bio-product technologies

Keywords: PCR, qPCR, sequencing, pyrosequencing

Prerequisites: Knowledge of transcription, genome structure, micro-organisms, DNA technology (UE5.3)

Objectives: At the end of the training, the student should have a perfect knowledge of the various techniques of molecular identification of microorganisms and to be able to set a PCR experiment by himself.

Programme:

• Lectures:

PCR: history et principle Classical PCR and Real-Time Quantitative PCR Various sequencing methods (Sanger, Edman) and their applications DNA fingerprinting

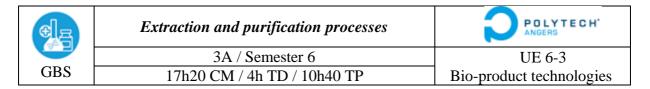
• Practical:

PCR detection of food contamination, frauds, human DNA fingerprinting

Bibliography:

Molecular Cell Biology (4th edition) de H. Lodish, A. Berk, S L. Zipursky, P. Matsudaira, D.Baltimore, and J. Darnell. Editons W. H. Freeman, 2000.

An Introduction to Genetic Analysis (7th edition) de A. JF Griffiths, J. H Miller, D.T Suzuki, R. C Lewontin, and W. M Gelbart. Editions W. H. Freeman, 2000. http://frodo.wi.mit.edu/



Keywords: Frontal filtration, Tangential filtration, Distillation

Prerequisites: Process engineering, Chemical engineering

Objectives:

- Acquire the fundamental and practical basics on separation techniques by filtration and change of state,
- Acquire the practical basics of extraction and dosage of biomolecules by chromatography.

Programme:

Separation techniques:

- > by change of state: Distillation, Steam drive
- > by filtration: frontal and tangential
- > Chromatographic methods for the determination of biomolecules

Applications, presentation of dies:

- ➤ Blood derivatives
- ➤ The aromatic and medicinal plant sector

Extraction Technologies:

- pressure extraction
- > solvent-based extraction

Practical work:

Obtaining different extracts and assaying biomolecules of interest from a complex matrix.

Bibliography:

Communicated by teachers

el _a	Immunotechnologies	POLYTECH' ANGERS
	3A / Semester 6	UE 6-3
GBS	12h CM – 10h40 TD	Bio-product technologies

Keywords: Monoclonal antibodies, polyclonal antibodies, coupling/labelling, immunoassay conception

Prerequisites: antigen-antibody interactions, immunoassay tests.

Objectives: Know monoclonal and polyclonal antibodies production methods, (glyco)protein coupling/labelling and particle coupling/labelling.

Expanding Knowledge from UE5.3 concerning immunoassay and complementary techniques. At the end of the course, student must be able to design immunoassay to detect antigen or antibody, taking into account each model specificity.

Programme:

Animal experimentation/testing

Immunisation (T dependent and T-independent, hapten and carrier, synthetic peptid, adjuvants, immunization control)

Monoclonal and polyclonal antibodies (production, screening, amplification, purification, preservation)

Coupling/labelling antigens and antibodies (radioisotopes, biotine, enzymes and fluorochromes, particle/gold/latex/red blood cells-coupling/labelling)

Proteins analysis (electrophoresis), blotting (Western, dot, slot) counterimmunoelectrophoresis, immunoprecipitation

Enzyme Linked Immunosorbent Assay (competitive and non-competitive, homogeneous and heterogeneous phases)

Agglutination active, passive, indirect

Epitope mapping

Immunoassay design: ELISA, agglutination, lateral flow cell

Bibliography:

Making and Using Antibodies: A Practical Handbook. Howard Matthews GC, Kaser R. CRC Press, 2007

The protein protocols handbook, 2nd edition, Walker JM., Humana Press, 2002

The immunoassay handbook, 3rd edition, Wild D., Elsevier 2005.

Monoclonal Antibody Production. National Research Council (US) Committee on Methods of Producing Monoclonal Antibodies. Washington (DC): National Academies Press (US); 1999. Antibodies, a laboratory manual, Barlow Ed and Lane D (ed), Cold Spring Harbor Laboratory Press, NY, 1988

Guide for the Care and Use of Laboratory Animals. 8th edition. National Research Council (US) Committee for the Update of the Guide for the Care and Use of Laboratory Animals. Washington (DC): National Academies Press (US); 2011.

Immunological techniques made easy, Cochet O, Teillaud JL, Sautès C (Eds), Johna Wiley and Sons Ltd, 1998, Chichester, England

el _a	Internship abroad	POLYTECH' ANGERS
	3A / Semester 6	UE 6-5
GBS	20 weeks (17 minimum)	Internship

Keywords: internship, business situation, operational position

Prerequisites: Analysis of the PPPE and preparation for the internship

Objectives:

The objective of the worker's internship is to allow the student:

- to understand the global functioning of a company or an organization and its environment (social, structural, historical, hierarchical ...),
- to understand the concept of sector and career path,
- to discover the world of work, with real participation in the work of the company or the host organization.

It is important for a future engineer to live on the ground with operators in order to better understand their life in the company, the problems they encounter and how they solve them.

Programme:

- Observation of business life in all its aspects: operational and participating situation
- Pay particular attention to health and safety issues at the workplace as well as environmental aspects where appropriate.

Bibliography:

Specific to each topic

4A - Semester 7

el _a	English	POLYTECH' ANGERS
	4A / Semester 7	UE 7-1
GBS	24h TD	General skills

Keywords: Communication skills, Cross-cultural skills, Professional Environment

Prerequisites: Level B2 from the CEFR

Objectives:

• Validating TOEIC minimum score to graduate as an Engineer.

- Meeting the requirements of the CEFR (Common European Framework of Reference for Languages): oral and written comprehension, oral and written expression, interaction
- Cross-cultural skills: knowledge of international environment

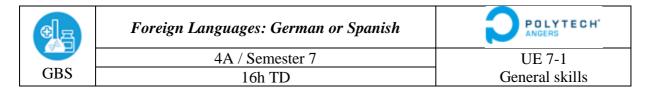
A practice TOEIC test is organized at the beginning of term 7 to set up language proficiency groups for TOEIC Preparation.

Programme:

- Understanding the TOEIC test format and requirements.
- Practising oral and written communication skills.
- Reviewing and Strengthening English grammar skills.
- Regular practise of pronunciation and word stress.
- In company communication situations.
- Current political, economic and social issues.
- Oral proficiency practice.

Learning outcomes:

- The student can speak about a technical issue related to his/her field of expertise.
- The student can infer and understand gist, purpose and details in a spoken document related to a general or technical topic.
- The student can infer and understand gist, purpose and details in a written document related to a general or technical topic.
- The student can speak and write in a clear and fairly complex language



Keywords: Communication skills, Cross-cultural skills, Professional Environment

Prerequisites: Basic oral and written communication skills

Objectives:

- Meeting the requirements of the CEFR (Common European Framework of Reference for Languages): oral and written comprehension, oral and written expression, interaction
- Cross-cultural skills: knowledge of international environment

Organization of Language proficiency levels whenever it is possible.

The target for the advanced group is CEFR B2 or C1; A2 or B1 for the intermediate group. A certification in German/Spanish is recommended for advanced students in final year.

Programme:

- Oral and written communication skills
- Communication skills in Companies
- Political, economic and social news

Learning outcomes:

Intermediate groups

- The student can speak for a few minutes on a topical issue or a topic of personal interest.
- The student can take part in a conversation on simple topics that can be related to his/her personal interests.

Advanced groups

- The student can read an article or listen to a programme in a standard language and comment on it.
- The student can write an abstract and a report in German/Spanish
- The student can make an oral presentation on professional topics
- The student can argue and justify his/her point of view fluently

ela E	Global responsibility and occupational health and safety prevention	POLYTECH' ANGERS
	4A / Semester 7	UE 7-1
GBS	12h TD	General skills

Key Words: occupational health and safety, risk analysis, musculoskeletal disorders, psychosocial risks, "document unique", performance

Prerequisite: Business organization, law and regulation, continuous improvement

Objectives: This module is built on the basis of the BES&ST reference system "Essential Bases in Occupational Health and Safety" formalized by Inrs. It aims to provide the essential skills to any engineer allowing him/her to integrate health and safety at work within the framework of his future professional practices.

• Contribute to the improvement of the company's work situations

o A prevention approach centered on work: issues, indicators, players, multidisciplinary approach, risk analysis

• Manage projects integrating a prevention approach

o A project management-oriented approach: integration of prevention in policy, decision-making, design and methods

• Manage by associating health at work and overall performance

o A team management approach: adopt management practices that promote health and well-being at work, manage overall performance by integrating health and QVT, culture of prevention

Program: tutorial sessions

- Session 1: Context and challenges of OHS in business regulatory framework, actors, responsibilities
- Session 2: Serious Game "Prevention Sup" proposed by Inrs: remotely
- Session 3: Approaches to risk analysis a priori and a posteriori, principles of prevention
- Session 4: Analysis of a company's managerial maturity using the Inrs "Global Market" case study global approach to taking occupational health into account
- Session 5: Prevention and overall performance of the company, OHS culture Inrs case study "Prevention and performance"

Bibliography:

- <u>Sources d'information en santé et sécurité au travail</u>, L. Laborde, B. Berlioz, M. Ferreira, Techniques de l'ingénieur, collection Sante et sécurité au poste de travail, article se3950, octobre 2008.
- <u>Le guide de la sécurité au travail Les outils du responsable</u>, B. Péribère, *Ed. AFNOR*, 218 p., 2013.
- www.inrs.fr; www.anact.fr; www.travail-et-securite.fr

C	Professional communication	POLYTECH' ANGERS
	4A / Semester 7	UE 7-1
GBS	20h TP	General skills

Keywords: Professional project, curriculum vitae, cover letter, meeting animation

Prerequisites: French language written and spoken

Objectives:

• Preparing for job search

• Business skills

• Meeting and group animation

Program: "Become an operational strategist"

• Preparation for the recruitment interview

Working on your professional project and your motivations

The curriculum vitae

Deciphering an internship/job offer

Writing a cover letter

Being efficient during a "human resources" recruitment interview

• Facilitating a meeting

Organizing a meeting

Leading a meeting

Knowing and choosing methods of facilitation

Know how to react according to the profile of the participants

Bibliography:

- L. Bellenger, *Etre constructif dans les négociations et les discussions*, Entreprise Moderne d'Edition, 1984.
- V. Billaudeau, Le recrutement : quelles pratiques actuelles ?, Julhiet Editions, 2012.
- M.J Chalvin, *Prévenir conflit et violence*, Paris, Nathan, 1996.
- S. Milgram, Soumission à l'autorité, Calman Lévy, 1974.
- R. Mucchielli, La conduite des réunions: Les fondamentaux du travail en groupe, ESF éditeur, réédité, janvier 2016.
- P. Morin, *Organisation et motivations*, les éditions d'organisation, 1989.
- P. Oléron, *L'argumentation*, Presses universitaires de France, 1987.
- C.Papetti, B. Dogor Di Nuzzo, Un CV réussi!, Ellipses, 2016.
- <u>D. Pérez, Le guide du CV et de la lettre de motivation</u>, Solar, 2014.
- W. Ury, Négocier avec des gens difficiles, Paris, Le Seuil, 1990.

C	Entrepreneurship	POLYTECH' ANGERS
	4A / Semester 7	UE 7-1
GBS	5h20 CM / 12h40 TD	General skills

Keywords: Entrepreneurship, intellectual property, intrapreneurship, valorization

Prerequisites: Interest in the life of companies and more broadly in economic life

Objectives:

- Discern the entrepreneurial spirit, the passion of entrepreneurs, their need to create and innovate, and their action orientation
- Identify and envision entrepreneurial projects
- Build a CANVAS business model
- Master the basics of industrial property

Program:

This introductory entrepreneurship course is designed to enable students to characterize entrepreneurship and develop a sense of initiative in order to introduce them to the characteristics of entrepreneurship so that, where appropriate, their entrepreneurial potential can be highlighted.

The program covers the entrepreneurial process. Students are introduced to the process of creating a company: from the spirit that drives entrepreneurs to the creation of a company, through the identification of the different components of entrepreneurship: creativity and innovation, investment and value creation, industrial property (notion of intangible capital, brands and models, patents), the innovation ecosystem, financing methods and aid for innovation. The concepts are addressed through a course composed of six modules, illustrated by examples and reading tracks. The course allows students to build a business model canvas, which constitutes the knowledge control.

Presentation of the issues surrounding patents and patent search techniques (Espacenet).

Bibliography:

Maître, Bernard et Aladjidi, Gégoire, Les business models de la nouvelle économie, Eyrolles, 1999.

Goodin, Mickael et Burr, Dan: Economix, Adams Comix, 2013.

Perrin, Jacques, Concevoir l'innovation industrielle, CNRS Éditions, 2021.

Boly, Vincent, Ingénierie de l'innovation, Hermès Sciences, 2016.

Druel François et Gombert, Guillaume: Gafanomics, Eyrolles, 2020.

Titre de la presse quotidienne (régionale et nationale) : au choix de l'étudiant

ela E	Statistics and Statistical process control	POLYTECH' ANGERS
	4A / Semester 7	UE 7-2
GBS	10h40 CM / 9h20 TD	Engineering training

Keyword: Statistics, Quality diagnosis, continuous improvement, SPC tools, control charts

Prerequisites: Statistical tools

Objectives:

• To know statistical tools dedicated to biology

- To know SPC basics and tools and measure technical and human aspects
- To use SPC as a tool to monitor the performance of a process and improve quality

Programme:

- Statistics dedicated to biologu
- SCP

Introduction

Organisation

Methods, Process selection, product, variable data

Measure the performance of a process: Supply chain capabilities

Monitoring and management of industrial process

Control charts

Self-control approach

Bibliography:

PILLET Maurice, Appliquer la maîtrise statistique des processus MSP/SPC, Editions d'Organisation 2005

€ A	Conditioning and packaging	POLYTECH' ANGERS
	4A / Semester 7	UE 7-2
GBS	10h40 CM / 9h20 TD	Engineering training

Keywords: conditionning, packaging, regulation, sustainable development, packaging conception

Prerequisites: Basic notions on chemistry and biology, on conservation and conditioning, basic notions on design, innovation and creativity techniques

Objectives:

- To be able to define all the functions expected for a product packaging
- To be able to purpose solutions to improve packaging

Programme:

• Packaging: functions and design

Functions of packaging and consumer expectations regarding the parckaging Specifications of a packaging

• Packaging / product compatibility

The different types of exchanges and the associated risks. Regulatory aspects Tests and measurements

• Technological aspects of packaging

The different packaging solutions and materials (plastics, paper, cardboard, glass, metals, other)

Presentation of the various packaging processes

• Packaging and environment

Clean packaging: how? Regulatory aspects

Bibliography:

POTHET Jean-Paul, *Emballage et conditionnement. Marketing. Techniques. Mise en œuvre. Qualité. Réglementation*, Paris, Dunod, collection Les Référentiels, 2004 Publications du Conseil National de l'Emballage <u>www.conseil-emballage.org</u>

el _a	R&D, production	POLYTECH' ANGERS
	4A / Semester 7	UE 7-2
GBS	17h20 CM / 8h TD / 18h40 TP	Engineering training

Keywords: Bioproduction, Bioreactor, industrial transposition, production

Prerequisites: None

Objectives:

- To know the various production systems (algae, plants, insect and mammalian cells)
- To be able to conduct fertilizer bioprocesses
- To be able to understand the problems inherent in scale changes and industrial transposition

Programme:

Production in bioreactors

Management of fermentation parameters

Types of bioreactors

Sterility

Biomass production

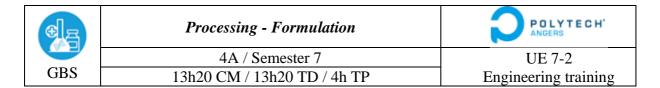
Production of recombinant proteins in different production systems (algae, plants, insect cells and mammalian cells)

Practical course:

Production of recombinant proteins in prokaryotes and eukaryotes cells and analysis of these productions by immunotechnologies

Bibliography:

BioTechnologies, BioProduction, BioMédicaments : Eric Levacher, Instutut des Métiers et des Tecnologies, 2011



Keywords: Galenic formulation, cosmetic formulation, food technology, flow chart analysis

Prerequisites: Preservation and stabilisation, Extraction-separation, Controls

Objectives:

- Basic skills on physicochemical in order to understand general rules of formulation
- Understanding the different galenic forms such as liquids, solids, semi-solids and new formulations, which can be developed in different applications
- Be able to define a strategy of formulation, based on the ingredient physicochemical properties and the aim in term of product development
- Integrated approach of the different health product sectors: be able to combine different skills related to product quality control
- Visit several industrial plants and meet engineers and professionals in different fields of health products

Programme:

Lectures:

Galenic formulation and methods of control of health products

Tutorials and practical works:

Visit of food, cosmetic and pharmaceutical plants

- Preliminary work for information search on products and process
- Active visits of plants with professionals concerning various aspects
- Analysis within the group to prepare a report and an oral presentation in order to emphasize some key points.

Bibliography:

€J _E	Conception and Innovation	POLYTECH' ANGERS
	4A / Semester 7	UE 7-2
GBS	8h CM / 5h20 TD / 2h40 TP	Engineering training

Keywords: Conception, innovation process, Creativity tools, business, eco-design and sustainable development

Prerequisites: None

Objectives:

- To know and understand creativity process and design of innovative products and services.
- To know the main approaches and the implementation of the engineering tools (analysis of the value, functional analysis, method TRIZ).
- To know the basics of eco-design and sustainable development

Programme:

Design an innovative product or service: main stages

Principles and techniques of creativity, positioning of creativity in design / innovation

Creativity tools: Brainstorming, crushing ...

Group animation in creativity

Scenario using case studies, role-playing

The problem of innovation in design

Innovation Methodology TRIZ

Eco-design and sustainable development

Bibliography:

ela E	Flow management	POLYTECH' ANGERS
	4A / Semester 7	UE 7-2
GBS	9h20 CM / 9h20 TP	Engineering training

Keywords: logistic, production flow, invetory management, value chain, production management

Prerequisites: Knowledge of the company (organization, main functions), main notions of production management, project management (project scheduling, control of costs and deadlines, etc.)

Objectives:

Awareness and basic notions on management of logistical flow

- To have notions on the fundamental concepts of management of industrial logistics flows
- To imagine these concepts in different contexts, industrial and sanitary

Programme:

Basic notions and issues that lead companies to manage their flows Organization of logistical flows, financials issues. Knowledge and application on inventory management The flow management in various sectors and processes

Bibliography:

Supplied by the teacher

€J _E	Interpersonal communication	POLYTECH' ANGERS
	4A / Semester 7	UE 7-3
GBS	8h TD / 8h TP	General skills

Keywords: Interpersonal communication, group communication, written and visual communication, oral communication, expression and behavior

Prerequisites: Communication tools, communication methodologies

Objectives:

- To Manage the relationship to the Other, to the body, speaking out and listening. To understand basics and issues of an effective communication
- Take a step back regarding his personal attitude
- To adapt to his interlocutor and his communication profile

Programme:

• Interpersonal communication

Basics of interpersonal communication

Sense-making through communication means and standards (registers of language, verbal and non-verbal signs, standards and rituals)

Sense-making through the actors identity, contexts, influences

Behavior and place in communication: applications and training

• Group communication

Role of facilitator: Objectives, methods, group management

No graduation

Bibliography:

Méthodes de communication écrite et orale – DUNOD, 4ème édition 2013- *Michelle Fayet, Jean- Denis Commeignes*

Theories et pratques de la communication_ L'HARAMATAN- 2011- Patrice Mbianda, Pierre Mouandjo Lewis

ela E	Human resources management	POLYTECH' ANGERS
	4A / Semester 7	UE 7-3
GBS	5h20 CM / 9h20 TD	Management course

Keywords: Mobilization of human resources, qualification, jobs, skills, post, GPEC, social assessment, training

Prerequisites: Knowledge of company, organizational management

Objectifs

Awareness on the issues and missions of HR function in companies.

- To know the main issues associated with the mobilization of human resources
- To understand the evolution of the analysis of human resources in a company
- To evaluate the human resources needs

Programme:

The human resources function

Emergence and development of the HR function Objectives, challenges and missions of HRM Organization of the HR function

Mission Overview

Acquisition of HR

Managing jobs and skills

Recruitment and integration

HR Stimulation

Salary

Safety, health and well-being at work

HR Development

Promotion and Career Management Training and skills development

Information and communication, social dialogue

Bibliography:

el _a	Corporate strategy and decision support tools	POLYTECH' ANGERS
	4A / Semester 7	UE 7-3
GBS	12h CM / 10h40 TD	Management course

Keywords: strategic business management, environment, competitive advantage, strategic marketing

Prerequisites: knowledge of company, organizational management, economic and financial management

Objectives:

- To understand the basics of strategy implementation and control
- To learn how to create an innovative company
- To identify strategic areas of activity (DAS) and strategic segmentation criteria
- To perform external and internal analyses for companies (PESTEL, competitive forces analysis, SWOT, barriers to entry, MacKinsey, ADL, BCG matrices) and to evaluate the dynamic competition

Programme:

Strategic business management

Basics and main concepts of strategic business management

External and internal analyses

Strategic tools

PESTEL, Dynamic competition (PORTER), SWOT matrix, BCG matrix, MacKinsey matrix, Value chain (PORTER), CANVAS des projets

Bibliography:

CHANAL Valérie (dir.), Business Models dans l'innovation, pratiques et méthodes, Presses Universitaires de Grenoble, 2011

GARRETTE Bernard, DUSSAUGE Pierre et alii. *Strategor*, 6^{ème} édition, Dunod, 2013

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KIM W. Chan, MAUBORGNE Renée, *Stratégie océan bleu : Comment créer de nouveaux espaces stratégiques*, 2^{ème} édition Pearson Education, 2010

KOTLER Philip, KELLER Kevin, MANCEAU Delphine, *Marketing Management*, 15^{ème} édition, Pearson Education, 2015

LENDREVIE Jacques, LEVY Julien, Mercator, 11ème édition, Dunod, 2014

OSTERWALDER Alexander, PIGNEUR Yves, Business Model nouvelle génération : Un guide pour visionnaires, révolutionnaires et challengers, Pearson, 2011

PORTER Michaël, « How Competitive Forces Shape Strategy », *Harvard Business Review*, mars-avril 1979

PORTER Michaël, « The Five Competitive Forces That Shape Strategy », *Harvard Business Review*, janvier 2008, p. 78-93

el _a	Risks assessment	POLYTECH' ANGERS
	4A / Semester 7	UE 7-3
GBS	22h40 CM / 8h TD	Management course

Keywords: Risks assessment, Health information system

Prerequisites: None

Objectives:

• To know the health information systems and be aware of the associated

• To be able to identify biological and chemical hazards

Programme:

Risk assessment in health

A priori tools, a posteriori tools, risks mapping

Prevention programs in health care

Biological and chemical hazards

Hazards identification, risk assessment methods, prevention and protection approaches

Health Information System

Presentation

Associated risks

Bibliography:

E E	Audit and quality management	POLYTECH' ANGERS
	4A / Semester 7	UE 7-3
GBS	10h40 CM / 10h40 TD	Management course

Keywords: Audit, standard, non-compliance

Prerequisites: Quality courses (EI3)

Objectives:

• To interpret standard to prepare an internal audit

• To conduct quality audits

Programme:

Audit and its fundamentals

Definition and related concepts (action plan, non-compliance, indicators...)

Role of the auditor

Preparation of an audit

Audit visite (opening meeting, collect informations, ...)

Report (rédaction d'un compte-rendu,...)

Audit in various sectors

Audit and IFS/BRC standards, audit in industrie cosmetic companies, audit and certification audit in clinical research,

Practical lessons

Bibliography:

ela	Applied studies and Professional and Personal Student Project	POLYTECH' ANGERS
	4A / Semester 7	UE 7-4
GBS	40h Project / 1h20 TD / 6h40 TP	Projects: PEA and PPPE

Keywords: quality approach, project management, teamwork, personal and professional project of the student (PPPE)

Prerequisites: project management methodology, quality approach and tools, PPPE phase 1 in 3rd year and feedback from the 3Y internship

Objectives:

- Have students work in small groups (3 to 5 people) on case studies with a practical, mostly professional, scope.
- Use project management tools
- To carry out an innovative approach
- Use knowledge and skills in a transversal way
- Implement methodologies adapted to the project's problematic
- Use one's analytical and synthesis skills, particularly in writing the report and during the presentation of the results
- To deepen the prefiguration of their choice of pathway (for S8 and S9)
- Take stock of their career path, their skills, their knowledge and personal characteristics, their professional project and their life project
- Validate and confront their choices with the socio-economic reality

Programme:

PEA

The project takes place throughout the year and is a sort of common thread. It allows the student to study in depth a theme related to a field or sector of activity towards which he or she plans to move. This project is an opportunity for the student to deepen his or her knowledge of the sector, field or area related to the subject. The project must be innovative. An entrepreneurial approach is favored. The objective is to go through all the stages of conception and realization of a product or a service, from the idea to the turnkey project: the constitution and the choice of the subjects are left to the students' initiative. Students are invited to take into account economic and regulatory constraints.

Students are invited to participate in various entrepreneurship competitions, such as the Entrepreneuriales challenge, the Agricultural Initiative prize, etc.

The project leads to the writing of a report and an oral presentation.

PPPE

Identify one's profile (Analysis of one's career path, Identification of skills and personal characteristics, Confirmation of professional aspirations and interests)

Refine your professional project (Continue targeted professional meetings, Analyze internships, Clarify and explain your motivations, Valorize your skills, Decide on your choices for the last year of study)

Anticipate professional integration

Bibliography:

Related to each project

el _a	English	POLYTECH' ANGERS
	4A / Semester 8	UE 8-1
GBS	24h TD	General skills

Keywords: Communication skills, Cross-cultural skills, Professional Environment

Prerequisites: Level B2 from the CEFR

Objectives:

• Validating TOEIC minimum score to graduate as an Engineer.

- Meeting the requirements of the CEFR (Common European Framework of Reference for Languages): oral and written comprehension, oral and written expression, interaction
- Cross-cultural skills: knowledge of international environment

Language proficiency level groups are reorganized according to the TOEIC test scores.

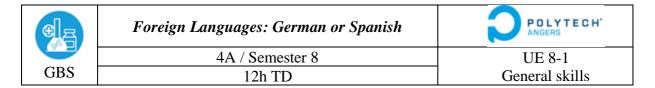
Programme:

- Practising oral and written communication skills.
- Strengthening grammar skills.
- Regular practise of pronunciation and word stress.
- Communication skills in companies.
- Political, economic and social news
- Presenting industrial projects.

Learning outcomes:

- The student can speak about a technical issue related to his/her field of expertise.
- The student can infer and understand gist, purpose and details in a spoken document related to a general or technical topic.
- The student can infer and understand gist, purpose and details in a written document related to a general or technical topic.
- The student can speak and write in a clear and fairly complex language.

4A - Semester 8



Keywords: Communication skills, Cross-cultural skills, Professional Environment

Prerequisites: Basic oral and written communication skills

Objectives:

- Meeting the requirements of the CEFR (Common European Framework of Reference for Languages): oral and written comprehension, oral and written expression, interaction
- Cross-cultural skills: knowledge of international environment

Organization of Language proficiency levels whenever it is possible.

The target for the advanced group is CEFR B2 or C1; A2 or B1 for the intermediate group.

A certification in German/Spanish is recommended for advanced students in final year.

Programme:

Oral and written communication skills Communication skills in Companies Political, economic and social news

Learning outcomes:

Intermediate groups

- The student can speak for a few minutes on a topical issue or a topic of personal interest.
- The student can take part in a conversation on simple topics that can be related to his/her personal interests.

Advanced groups

- The student can read an article or listen to a programme in a standard language and comment on it.
- The student car write an abstract and a report in German/Spanish
- The student can make an oral presentation on professional topics
- The student can argue and justify his/her point of view fluently

C	Business Games	POLYTECH' ANGERS
	4A / Semester 8	UE 8-1
GBS	24h TD	General skills

Keywords: Team challenges, Financial balance, Cash flow, Profitability, Financial performance, Global performance, Multidisciplinarity, Complementarity of core and cross-disciplinary skills

Prerequisites: Basics in accounting and management, financial analysis, marketing, HR, R&D, business strategies, inventory management, project management and corporate finance, SD and CSR.

Objectives:

In the continuity of the financial analysis course, through the practice of a pedagogical game, develop the understanding of the operational and financial management of a large international industrial group in a globalized and constantly changing competitive environment. Know how to make technical, operational and strategic decisions in a complex, risky and unstable environment. Be able to understand global performance. Know how to mobilize transversal skills.

Developed skills:

Integrating organisational, personal and cultural requirements (undertaking and innovating, working in an international and multicultural context, knowing oneself, self-evaluation, managing one's skills);

Adapt to the specific requirements of the company and society (economic, societal, ecological);

Integrate the operational and financial aspects of business management;

Identify and process strategic information; Know how to manage knowledge;

Analyse and take into account feedback;

Take responsibility for your company and its social, economic and ethical environment.

Program:

Financial analysis (prerequisite module):

- Structural analysis of the balance sheet and functional analysis of the income statement
- Operational analysis of the financial impact of activities
- Forecast analysis of value creation through investment or expenditure
- Analytical synthesis through indicators and ratios (analysis indicators of the Cesim Game)

Business game:

- Constitution of the teams and division into competitive universes
- Presentation of the game QUIZ to understand the parameters
- 1 training round for the operation of the virtual company
- 3 rounds of on-site operation with consultations with the instructors
- 1 round of remote operation
- 4 on-site operating rounds with instructor consultations
- 4 intermediate SWOT analysis and strategic orientation
- 1 Final Activity Report

Assessment: Continuous assessment on the financial analysis module (asynchronous remote assessment), then collective and individual assessments throughout the game via team tests and

challenges, the results of which are reported on the platform.

Participants' performance is measured and compared by both operational and financial indicators, including net profit, market share, return on capital, productivity, earnings per share, outsourcing and capacity utilization rates.

The overall performance of the teams is measured by the return to shareholders, which consolidates all the key success factors into a summary indicator that can be used to compare the teams.

In addition to competitive and financial requirements, it is the overall performance that is assessed, including CSR and ethical aspects.

- -Oral presentations (consultations with instructors)
- -Results returned by the platform (financial returns, team rankings, etc.)
- -Outputs (Diagnostics, Final Activity Report)

Resources and bibliography:

- Les tableaux de bord du manager innovant Alain Fernandez Ed. Eyrolles 2018
- Cesim Global Challenge platform

ela E	Team Management and operational planning of projects	POLYTECH' ANGERS
	4A / Semester 8	UE 8-1
GBS	4h CM / 24h TD	General skills

Keywords: Team management, leadership, project management, needs analysis, planning, project management, project closure and evaluation

Prerequisites: Management course S5

Objectives:

Team Management

- Understand the challenges of «team management».
- Acquire the relational fundamentals within a team.
- Know and develop leadership skills.

Operational planning of projects

The objective of this part is to make the students aware of the concepts and tools of project management by putting them in situations, permanent exchanges with the teacher from the definition and the framing of a project, its planning and its piloting, until the closing and the evaluation of the project.

At the end of this course, students will have a better knowledge to:

- Meet project deadlines
- Manage time, quality and resources effectively
- Achieve set objectives
- Manage the human factor and the different categories of actors involved
- Facilitate teamwork through appropriate communication and common frames of reference
- Identify and take into account constraints and risks
- Measure the success of the project

Programme:

Team Management

- Leadership Role of the manager Mission- Objectives Values.
- Human and managerial skills of the manager Styles and types of authority
- Motivation Assertiveness.
- Conflict management.

Operational planning of projects

- Needs analysis and project launch Tools: QQOQCCP, Brainstorming, Ishikawa diagram, SWOT, project mapping, SMART objectives...
- Build and plan
 - Tools: WBS, OBS, RACI, planning, decision matrix, retroplanning, Gantt, Pert, Eisenhower matrix, risk matrix
- Lead and manage
 - Tools: dashboards, decision matrix, mind mapping, PDCA
- Close and evaluate
 - Tools: closing report (post mortem), Deming wheel

Situational exercises

Bibliography:

- « Le guide du manager d'équipe » Jean Louis VIARGUES Ed. d'Organisation 2001
- « Encadrer et motiver une équipe » Arthur PELL Ed. les Echos 2000
- « Autodiagnostic des styles de management » Dominique CHALVIN Ed. ESF-EME -1990
- « Management situationnel » Dominique TISSIER Ed. INSEP 2011
- « Motiver ses collaborateurs » Anne BRUCE, James S.PEPITONE Ed. Maxima 2002
- « La dynamique des équipes » Olivier DEVILLARD Ed. d'Organisation 2000
- « Les responsables porteurs de sens » Vincent LEENHARDT Ed. INSEP 1992
- « Le kit du manager opérationnel » Pierre THEPAUT Ed. d'Organisation 1998
- « Le manager est un psy » Eric ALBERT, Jean Luc EMERY Ed. d'Organisation 1998
- « Comment manager son équipe » Denis RIBIERRE Ed. Masson 2002
- « Etre leader » François LAVOIE Ed. SKF -2004

€ A	Contract Law	POLYTECH' ANGERS
	4A / Semester 8	UE 8-1
GBS	10h40 CM / 6h40 TD	General skills

Keywords: work contracts, evidence, effects, European law

Prerequisites: None

Objectives:

- To introduce the main principles of contract law with a comparative perspective between French and European law.
- Highlight the issues associated with the European framework and the implications in terms of French contract law

Programme:

Work Contract:Definition, Classification
Perform a work contract
Evidence of the contract
Contractual clauses
Effects of a work contract
Effets généraux, Responsabilité contractuelle, Particularisme du contrat synallagmatique
European contract law

Bibliography:

CABRILLAC Rémy, Droit européen comparé des contrats, Lextenso, 2012

COLLECTIF, Droit de l'entreprise, (remis à jour chaque année) Lamy,

HAUSER Jean, Les contrats, Que sais-je ?n°1677, Collection Que sais-je ?, PUF, 1992 (1ère édition)

HESS-FALLON B, SIMON A-M, *Droit Civil*, 23^{ème} édition, Aide Mémoire Sirey, 2013 PRIETO Catherine (dir.) *Regards croisés sur les principes du droit européen du contrat et sur le droit français*, Presses Universitaires d'Aix-Marseille, 2003

ROUHETTE Georges (dir. Pour la version française) *Principes du droit européen des contrats*, Société de législation comparée, 2003

VAREILLES-SOMMIERES P (dir.), Le droit privé européen, 2^{ème} édition, Economica, 2013 WICKER Guillaume, (dir.) Droit européen du contrat et droits du contrat en Europe – Quelles perspectives pour quel équilibre?, Lexis-Nexis, Collection Colloques et débats, 2008

C	Marketing	POLYTECH' ANGERS
	4A / Semester 8	UE 8-2
GBS	14h40 CM / 1h20 TD / 9h20 TP	Engineering training

Keywords: strategic development, strategic marketing, operational marketing, mix marketing, commercial policy, segmentation, target, positioning, plan of marketing, customer relationship, market survey

Prerequisites: None

Objectives:

The course aims to sensitize students to the « marketing » spirit and its contemporary stakes, and to familiarize them with the approach of marketing including the study of marketing, both strategic and operational.

The course proposed will allow students:

- To understand the basic concepts of marketing,
- To understand the importance of the marketing for companies and consumers,
- To know how to integrate the marketing orientation of a company with its strategic, objectives and its organizational structure
- To be capable of developing a marketing plan.

Programme:

Discovery of the marketing and knowledge of the market

Definitions, history, marketing approach

Introduction to the concepts of marketing

The market (Levels of analysis of the market, couple market-product, the market and the consumers, the measure of the market, market survey)

The strategic marketing

External diagnosis

Internal diagnosis

Segmentation, product positioning and targeting

Marketing strategies

The operational marketing (mix marketing)

The product policy

The price policy

The communication policy

The distributive policy

Bibliography:

DUBOIS Pierre-Louis, JOLIBERT Alain, *Le marketing, fondements et pratique*, 4^{ème} édition, Economica, 2005

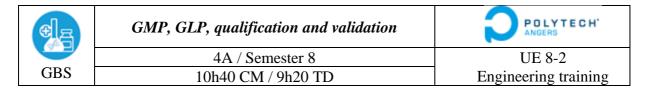
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JOHNSON Gerry, SCHOLES Kevan et alii. *Stratégique*, 9^{ème} édition, Pearson Education, 2011

KIM W. Chan, MAUBORGNE Renée, *Stratégie océan bleu*: *Comment créer de nouveaux espaces stratégiques*, 2ème édition Pearson Education, 2010

KOTLER Philip, KELLER Kevin, MANCEAU Delphine, *Marketing Management*, 14ème édition, Pearson Education, 2012

LENDREVIE Jacques, LEVY Julien, *Mercator*, 11ème édition, Dunod 2014



Keywords: Good practices, Manufacturing process, regulatory requirements, compliance, qualification and validation

Prerequisites: Quality courses (EI3)

Objectives

- To understand GMP and GLP-regulation requirements in Europe and in USA
- To understand the different levels of involvement in the organization of Good Practices: the role of the Study Director, the Management system, the Quality Assurance department...
- To be able to implement a quality system in compliance with the Good practices applied in the industries of the health products.
- To master the qualification and validation rules in the various sectors related to bioproducts (pharmaceutical industries, cosmetics, medical devices ...)

Programme:

GMP (Good manufacturing practices)

GMP in manufacturing and quality assurance Design, conception, qualification, validation, maintenance Specific risks related to manufacturing activities 5M, traceability

Deviation, change, documentation

GLP (Good Laboratories practices)

GLP principles: definition, vocabulary

GLP and quality assurance Role and responsabilities

GLP studies: « short term », « multi-site », « in vitro »

Inspection / inspection report

documentation

Qualification and validation

Qualification and validation: process qualifications, systems and equipment qualifications, personal qualification, industrial validation, process validation, IT validation...

Regulatory requirements

Validation Master Plan

Performance of validation and validation protocol

Risk Analysis

DQ, IQ, OQ, PQ and traceability

Change Management

Bibliography:

GLP. Edition OCDE 2006.

GMP

C	Automated systems	POLYTECH' ANGERS
	4A / Semester 8	UE 8-2
GBS	4h CM / 2h40 TD / 7h TP	Engineering training

Keywords: Production tools, Automatism, Quality management

Prerequisites: None

Objectives:

- To perform and apply technical notions (mechanics, automatism, electricity)
- To be able to perform a functional analysis of an automated production system
- To know how to carry out a quality diagnosis on a production chain
- To be able to discuss with operators and propose feasible technical solutions

Programme:

Technological bases:

Electricity, Mecanic, Automatism

Practical courses (Performed at Lycée Chevrollier):

- Packaging workshop:
- Maintenance workshop

Bibliography:

ela A	Water and environment	POLYTECH' ANGERS
	4A / Semester 8	UE 8-2
GBS	12h CM / 12h TD	Engineering training

Keywords: energy, industrial water, pure water, purification, pollution

Prerequisites: basic physics, chemistry and biology

Objectives:

Understand the main water-related issues: competing uses, treatment processes, pollution, etc.

Program:

The course will be divided into two parts.

Part 1 led by the teachers:

- Reminder of the physico-chemical properties of water and the water cycle
- Water and people
- Different levels of water quality
- Water uses (including case studies)
- Water treatment and decontamination processes

Part 2 led by the students:

• In groups, students will choose an issue related to water in a company or healthcare establishment (water in a sunscreen production plant, in a rehabilitation pool, in a space station...) and then present their work to the other groups in the form of a poster, a lecture and/or a TD session.

Bibliography:

ela	Health environments and associated risks	POLYTECH
	4A / Semester 8	UE 8-3.1
GBS	22h40 CM / 28h TD	PPSP training courses

Keywords: hygiene, safety, risk management, Health information systems

Prerequisites: Risks management (4Y-S7)

Objectives:

- To analyse problems overall related to occupational and environmental risks, hygiene and safety, in particular in the health and social medical sectors
- To understand specificities of health information systems and identify associated risks

Programme:

Health risk management

Main risks and Risk prevention in hospitals
Hospital hygiene
Sterilization
Legionella risk management
Health information system and associated risks
Managing health information system
Security management of health information system
Security techniques and cybercrime

Bibliography:

€J _E	Built environments and associated risks	POLYTECH' ANGERS
	4A / Semester 8	UE 8-3.1
GBS	25h20 CM / 5h20 TD / 10h40 TP	PPSP training courses

Keywords: Bulding, construction

Prerequisites: None

Objectives:

• To know and identify the actors, the context and the issues of the construction sector

• To know regulations for a construction project (accessibility, thermal of the building, airtightness ...)

• To be able to identify various risks in built environments

Programme:

Buiding and Health
Lead and emerging risks
Noise
Indoor air
Radon
Abestos: risks and client responsability
High Environmental Quality
Accessibility and security of persons
Legionellosis
Technological risks

Bibliography:

ela A	Biotechnology engineering	POLYTECH' ANGERS
	4A / Semester 8	UE 8-3.2
GBS	26h40 CM / 9h20 TD / 4h TP	PPSP training courses

Keywords: transcriptomic, proteomic, metabolomic, Mass spectrometry, Chip (DNA or protein), biomarkers

Prerequisites: Bases of mass spectrometry, Biochemistry (Nucleic acid and protein structure)

Objectives:

The aim is to provide a global view of complex problems by addressing large-scale techniques from the "omic" era: from transcriptomics to metabolomics

Programme:

- Large-scale or "omic" analyses and their inter-relationship.
- Data processing and data analysis
- Study of the variation of gene expression: transcriptomics and DNA chips
- Mass spectrometry and proteomics
- Protein chips: Principle, development and applications
- Metabolomics

Practical courses:

Platform visit: Protein chips and Surface plasmon resonance

Use of data analysis software for proteomics

Bibliography:

Interplay of transcriptomics and proteomics, de P. S. Hegde, I. R. White et X. Debouck, Curr. Opin. Biotech, 2003, 14(1): 647-651.

Operomics: molecular analysis of tissue from DNA to RNA to protein, de S. M. Hanash, Clin Chem Lab Med., 2000, 38(3): 805-813.

Transcriptomics, proteomics and interactomics: unique approach to track the insights of bioremediation, de O. V. Singh et N. S. Nagaraj, Brief Funct Genomic, Proteomic, 2006, 4(4): 355-362.

DNA microarrays, de F. F. Bier, M. von Nickisch-Rosenegk, E. Ehrentreich-Förster, E. <u>Reiss</u>, J. Henkel, R. Strhlow et D. Andersen., Mass spectrometry-based proteomics: basic principles and emerging technologies and directions, de S. K. Van Riper, E. P. de Jong, J. V. Carlis et T. J. Griffin, Adv Exp Med Biol, 2013

el _a	Process engineering	POLYTECH' ANGERS
	4A / Semester 8	UE 8-3.2
GBS	18h40 CM / 14h40 TD / 20h TP	PPSP training courses

Keywords: Biochemistry and Food Sciences, Process engineering, Formulation of health products

Prerequisites: Processing-formulation, Preservation, Controles, Automated systems

Objectives:

- To understand the role of ingredients and additives in food formulation.
- To understand beneficial or detrimental interactions or chemical reactions occurring in food products.
- To understand interactions and benefical or harmful chemical reactions which are involved in food
- To establish relationships between physicochemical properties of constituents and their main sensory, technological and nutritional propoerties.
- To acquire some expertise on physicochemical structure and stability of food products
- To apply formulation and process engineering knowledge in practical work

Programme:

Lectures and tutorials:

- The food constituents
- Food ultrastructure
- Flavours and flagrances and coloring (
- Food formulation case studies and practice
- Process engineering

Practical work:

- Formulation of Hygiene and cosmetics products
- Food formulation
- Process engineering

Bibliography:

Supplied by teachers

œ E	Clinical research project management	POLYTECH
	4A / Semester 8	UE 8-3.3
GBS	12h CM / 18h40 TD / 4h TP	PPSP training courses

Keywords: Good Clinical Practice, Clinical research regulation, data management, monitoring

Prerequisites: basic concepts of clinical studies

Objectives:

- To understand regulatory requirement for clinical trials
- To be able to set up (SIV) and conduct a clinical trial (monitoring)
- To master the clinical research tools (Protocol, TMF, data management)

Programme:

Regulatory environment for clinical trials

Regulations Safety in clinical trials Case studies

Management of clinical studies

Clinical research stakeholders

Clinical research implementation: Site Initiation Visit, Monitoring, closeout visit,

TMF

Data management

Pharmaceutical development and new types of monitoring

GPC certification

Bibliography:

Supplied by the teachers.

ela E	Management: flow, process and Healthcare facilities	POLYTECH
	4A / Semester 8	UE 8-3.3
GBS	22h40 CM / 18h40 TD / 13h20 TP	PPSP training courses

Keywords: Flow management, Supply chain and logistic Quality management, continuous improvement

Prerequisites: Flow management (S7 4A)

Objectives:

- To be able to organize and support the logistics function
- To know how to optimize production and / or distribution logistics
- To implement a process of continuous improvement
- To understand the specificities of private health institutions and to understand health cooperation

Programme:

Flow management tools

Industrial and business plan, production plan

Cold chain, the way forward

Complexity of the supply chain and logistic

Quality management in industry

Direction and quality management

Le lean management and RCA

Quality management in healthcare facilities

Health care system organization

Management of Hospitalization at home (HAH), health cooperation

User rights

Manage the restoration function and HACCP

Bibliography:

Supplied by teachers.

e la	Applied studies	POLYTECH' ANGERS
	4A / Semester 8	UE 8-4
GBS	8h TD / 40h project	Project

Keywords: quality approach, project management, teamwork

Prerequisites: project management methodology, quality approach and tools

Objectives:

Have students work in small groups (3 to 6 people) on case studies with a practical, mostly professional scope.

Use project management tools

To carry out an innovative approach

This project allows the student, over a period of several months, to

- To get involved in a group work
- To use their knowledge and skills in a transversal way
- To implement methodologies adapted to the project's problematic
- To use their analytical and synthesis skills, particularly in writing the report and in the presentation of the results
- To deepen a theme or to better understand a sector of activity
- To meet specific objectives specific to each year of the program.

Programme:

The project takes place throughout the year (S7 and S8) and is a sort of common thread throughout the second year of engineering school.

The second year project allows the student to study in depth a theme related to a field or a sector of activity towards which he/she plans to move. This project is therefore an opportunity for the student to deepen his or her knowledge of the sector, field or area related to the subject.

The project must be innovative. The entrepreneurial approach is favored. The objective is to go through all the stages of designing and producing a product or service, from the idea to the turnkey project. This is why the constitution and choice of subjects are left to the students' initiative.

The topics are most often related to the marketing of a new product or to the creation, evaluation or improvement of an action, a service or a service structure. In both cases, students are asked to take into account economic and regulatory constraints.

Students are invited to participate in various entrepreneurship competitions, such as the Entrepreneuriales challenge; the Agricultural Initiative prize, etc.

The project leads to the writing of a report and an oral presentation.

Bibliography:

Related to each project

el _a	Training period	POLYTECH' ANGERS
	4A / Semester 8	UE 8-5
GBS	3-4 months	Training courses

Keywords: professional experience, training period

Prerequisites: courses of study, previous professional experience

Objectives:

First experience as engineer in the specialty domain

- Deepen the knowledge of the professional environment
- Refine the student's professional project
- Apply the knowledge acquired
- Develop new professional skills
- Have a field experience

Programme:

This training period of minimum three months aims at applying the technical abilities of the student (industrial process, quality, hygiene and security, logistic, clinical research, etc.) considering economic, human and organizational aspects. The student chooses the theme of his or her internship within the scop of the school formation.

The mission confided to the student is comparable to the one of a young engineer.

Bibliography:

Related to each project

5A - Semester 9

el _A	English	POLYTECH' ANGERS
	5A / Semester 9	UE 9-1
GBS	20h TD	General Skill

Communication skills, Cross-cultural skills, Professional Environment

Required:

TOEIC validation

Objectives:

- Meeting the requirements of the CEFR (Common European Framework of Reference for Languages): oral and written comprehension, oral and written expression, interaction
- Cross-cultural skills: knowledge of international environment
- Good command of oral techniques

Groups of levels are formed from a mock TOEIC test.

Validation of a minimum TOEIC score is required in the last year of school to obtain the

Program:

- Team work skills
- Presenting techniques for the final industrial project presentation (focusing on pronunciation, fluency, idiomatic expressions, etc...)
- Job/internship interview training
- Abstract writing

Evaluation:

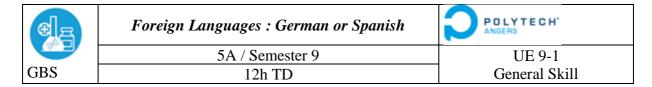
100% continuous assessment (Written and spoken)

Learning outcomes:

The student can carry out a job/internship interview.

The student can make a professional oral presentation on a long-term project (5th year industrial project)

The student can write a professional report, an abstract, a professional e-mail and a personal profile.



Communication skills, Cross-cultural skills, Professional Environment, Certification

Prerequisites:

B1-B2 level on listening and comprehension skills

Objectives:

- Meeting the requirements of the CEFRL (Common European Framework of Reference for Languages): oral and written comprehension, oral and written expression, interaction
- Cross-cultural skills: knowledge of German-speaking countries
- Preparation to an external certification

Program:

Training placement tests Professional writing (abstract, report, e-mail) Advanced grammar review

Evaluation:

100% continuous assessment Self assessment with placement tests

Learning outcomes:

Running meetings Advanced grammar skills

e la	Employability	POLYTECH' ANGERS
	5A / Semester 9	UE 9-1
GBS	16h TD	General Skills

Job, employability, hiring, integration, professional watch

Prerequisites:

Professional communication

Objectives:

- Provide keys to facilitate the professional integration of students upon graduation
- Define your use profile
- Knowing how to value yourself

Program:

- 1. Prospective method
- a. . positioning of Polytech Angers students with regard to evolving trends
- b. . projections
- 2.Professional posture : keys to integration in a team :
- a. . image and self-confidence
- b. . exchange of experiences on the fundamentals (codes, social life...)
- 3. Focus on skills and salary negotiation
- a. . Evaluation of individual skills in one's specialty based on CTI expectations
- b. . Reality of the market and skills to be acquired to present oneself on the job market
- 4. The digital identity to visibility
- a. . Linkedin: professional social network
- b. . Auditing your online presence to rank high in the search results
- 5. Convince in 3 minutes for an integration (professional or project)
- a. Choose clear objectives to communicate
- b. Know how to present yourself and captivate in a given time
- c. Evaluate your performance and reflect on areas for improvement

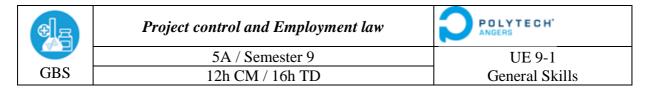
Examination: 100% continuous assessment

Bibliography:

- Stéphanie Assante, Les 16 grands types de personnalité Le MBTI, Dangle Editions, 17 octobre 2012.
- Christophe BLAZQUEZ, Samir ZAMOUM, Développez votre identité numérique, GERESO ÉDITION, 2019. Françoise KOURILSKY, Du désir au plaisir de changer, DUNOD 2014.
- Axelle Larroumet, « Quels talents! », Ed. Diagonart, 2012.
- Richard BANDLER et John GRINGER, Les secrets de la communication, J'ai lu 2011.

Pierson, Marie-Louise. L'image de soi. Eyrolles, 2005.

- Isabelle Rouhan en collaboration avec Clara-Doïna Schmelck, Les métiers du futur, First éditions. 2019.
- Judy Weiser, Phototherapy Techniques: Exploring the Secrets of Personal Snapshots and Family Albums, Phototherapy Center. 2019



Market, investment, budget, cost, Labour code, employment contract, Collective Agreements, justice

Prerequisites:

Financial analysis

Objectives:

Project control

- Be able to calculate the financial profitability of an industrial project and to monitor and control the costs of this project.

Employment Law

- Knowing labour law is essential; either you are worker or employer. Nobody can ignore it.
- Labour legislation is in constant discussion. It is therefore important to understand the legal, economic and social issues

Program:

Project control

- Part 1 : Analysis and diagnosis
 - external environment : the PESTLE model
 - industry : the PORTER strenghts
 - market : the SWOT and the success factors analysis
 - firm: the SBU and the BCG matrix
- Part 2 : Investment
 - fundamentals
 - actualization
 - NPV
 - IRR
- Part 3 : Budget and financing plan
 - budget
 - definition and utility
 - building
 - operations vs cash flow
 - financing plan
 - operational cash flows
 - funding
- Part 4 : Costs and profitability
 - full costs
 - partial costs
 - variable costs
 - fixed costs
 - break even

Employment Law

- Introduction to labor law

- Justice in labor law
- Labor Inspections
- Job offer and maintenance
- The employment contract (from the signature to the termination of the employment contract)
- The rights and duties of the parties (employee / employers)
- Union representatives
- Payroll and exam preparation
- The 2020 novelties

Evaluation:

100% continuous assessment Table examination with practical case

Learning outcomes:

The student has understood the meaning of law and is able to read and understand a court decision

Bibliography:

- Stratégique Gerry JOHNSON, Kevan SCHOLES, Frédéric FRERY Ed. PEARSON (10ème édition) 2017
- Contrôle de gestion DCG 11 Manuel & applications Ed. Dunod 2017
- Décision d'investissement (incertitude et information) P. PIGET Ed. Economica 2019
- Construire et défendre son budget C. SELMER Ed. Dunod 2014
- Code du travail, ed.Dalloz
- RAY Jean-Emmanuel, « Droit du travail, Droit vivant 2017 », Ed Liaisons, $25^{\grave{e}me}$ édition 2016

æ Æ	RSE and Ethics	POLYTECH' ANGERS
	5A / Semester 9	UE 9-1
GBS	12h TD	General Skills

Social responsability, environnement, impact measurement, societal issues, business, trades, compétences, ethics, dilemma, values

Prerequisit:

none

Objectives:

- Integrate the impacts of corporate social responsibility (CSR) internally and externally
- Think about his position as a future engineer
- Knowing how to value oneself

Program:

1. Corporate social responsibility-CSR and impact measurement = an imperative.

CSR to give more meaning to work and innovate

 $\underline{https://fr.slideshare.net/Amorosx/lb-emergence-croissancedurablexavier-amoros}$

- . tools to involve employees and stakeholders in a CSR approach.
- . CSR and impact measurement : case study
- 2. Have an ethical approach in a complex world.

Keys to understanding the complexity of the world

- . Positioning as future professionals in a complex world
- . IESF Engineering Charter of Ethics: the engineer in society, the engineer and his skills, the engineer and his profession, the engineer and his missions
- . https://www.fabi.be/l-ingenieur-charte

3. Fresco of digital

. Become aware of the environmental issues of digital tools

4. Daily ethics

Position oneself as future engineers:

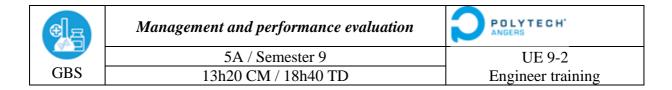
- A. The commitment of the engineer-citizen in society: carry out an "honest engineer" project (organize a blood donation, promote artistic skills with children in difficulty, set up an artistic week and cultural event on the theme of "art and science", meeting sick children, running to collect doses of vaccine)
- B. To be a creative scientist with an open mind and knowing how to question himself: through the history of technologies, the sociology of work and geopolitics, the student is led to weave links between his future profession of engineering and associated activities, considered in their historical, sociological and geopolitical context.
- C. Being a relevant, honest, tolerant and fair professional: zetetic workshop (art of rational doubt). The student is led to rub shoulders with critical analysis in a concrete way, by seeking to distinguish scientific content from pseudoscientific content, to detect lies for commercial or propaganda purposes, or to prevent intrusion into the method science of ideologies such as racism or creationism.
- D. Be an efficient, vigilant, far-sighted, rigorous and responsive manager: on the basis of examples experienced or observed in companies, propose lines of action

or levers to strengthen the commitment to CSR https://www.innovation-pedagogique.fr/article245.html

Evaluation: 100% continuous assessment

Bibliography:

- NF ISO 26000 Novembre 2010, AFNOR.
- Billaudeau, V., Bioteau, E., Vérité, O., Grémy-Gros, C., & Christofol, H. (2022). Vers une conception d'évaluation plurielle et collective de la mesure d'impacts de projets en ESS. Inscrire territoires et durabilité au cœur de la démarche. Ann Public Coop Econ, 93, 435–455. https://doi.org/10.1111/apce.12372
- Dessine-moi l'éco : Comment les entreprises financent-elles leurs projets ? https://youtu.be/g8UVk7EvgqM
- Le défi de la complexité Edgar Morin, à l'USI https://youtu.be/6UT57Jm371w
- La place de l'éthique dans nos vies individuelle et collective Cynthia Fleury, à l'USI
- https://youtu.be/x3u8xl fxwk
- Vidéo Marie José Avenier : le cadre épistémologique de la recherche https://www.youtube.com/watch?v=R_jP0LP6cOg



Cost, performance, lean, piloting, evaluation.

Prerequisites:

Project costs mastering module (UE9-1)

Objectives:

The objective of this module is to provide the principles, tools and methods for monitoring and evaluating performance in health sectors and health product industries.

Program:

Cost of production and management, Improved performance, The tools of monitoring, Lean and visual management Driving health facility performance Medico-economic evaluation in health

Examination:

Continuous assessment (100%)

Bibliography:

el _a	Communication, crisis management, conflict management	POLYTECH' ANGERS
	5A / Semester 9	UE 9-2
GBS	9h20 CM /18h40 TD	Engineer training

Communication, crisis, interpersonal conflict

Prerequisites: Lessons from previous years related to management, communication, interpersonal relations...

Objectives:

- Acquire all the organizational methods, techniques and means that enable an organization to prepare itself and to face the occurrence of a crisis and then to learn the lessons of the event in order to improve the procedures and Structures in a forward-looking perspective.
- Knowing how to deal with interpersonal conflicts in a professional situation

Program:

Conflict management

- Conflicts in groups: definition, types of conflicts, sources, attitudes
- Conflict resolution
- Conflict prevention

Prevention and management of health crisis - study of various emergency plans

- Health crisis management
- RNBC Risk
- White Plan, Blue Plan
- Management of industrial crises

Internal and external communication during a crisis

- Internal communication
- External communication plans and strategies
- Relations with stakeholders

Examination:

100% Continuous assessment

Bibliography:

E E	Change management	POLYTECH' ANGERS
	5A / Semester 9	UE 9-2
GBS	6h40 TD / 4h TP	Engineer training

Management and change management, planning, accompaniment, resistance

Prerequisites:

Lessons from previous years related to management, communication, interpersonal relations...

Objectives:

- Acquire all organizational methods, techniques and means that allow an organization to prepare for and cope with change
- Know how to pilot all the dimensions of this change, as manager or project manager
- Understand the stakes and importance of stakeholder involvement in the success of change

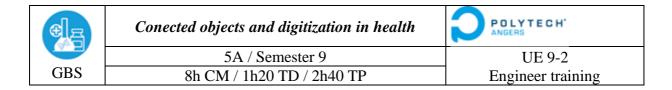
Program:

- Definition, qualification and importance of change in organizations
- Steps for Change
- Human and organizational aspects of change management
- Resistance to change
- Analysis and Case Studies

Examination:

100% Continuous assessment

Bibliography:



Connected objects, health, habitat.

Prerequisites:

Objectives:

Acquire basic knowledge about connected objects and their applications in the areas of health and / or habitat.

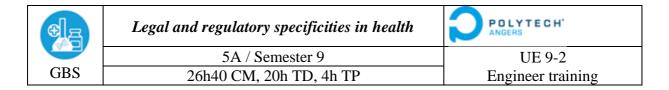
Program:

- Market and use of connected objects,
- Function and technical components of the connected objects (sensors, networks, data processing ...)
- Industrial protection of connected objects
- Application of connected objects in health / habitat

Examination:

100% Continuous assessment

Bibliography:



Regulations, healthcare, medical devices, health / building, budget, purchase

Prerequisites:

Lessons from previous years

Objectives:

Acquiring legal and regulatory specificities related to: the management of a health sector establishment or service; the production and distribution of medical devices; the health in the built environment

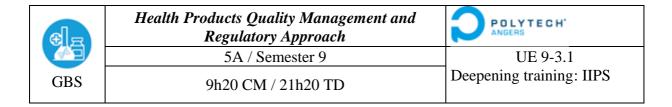
Program:

- Legal and Institutional Framework for Health
- Responsibility of health institutions and professionals
- Purchasing regulations in healthcare institutions
- Health Ethics
- Regulation of medical devices
- Medical device risk management
- Regulation in Health / Building
- Development of a drug
- Regulation of pharmaceutical products
- Analysis and case studies

Examination:

100% Continuous assessment

Bibliography:



Regulations standards, regulations, product development

Prerequisites:

Quality approach & methodology, quality tools Legal and regulatory specifications in the health sector

Objectives:

Lead projects for developing new products abiding by the specific requirements set out in the health sector

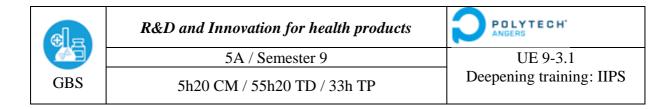
Program:

- ✓ To analyse health-related reference documents that ensure the management of risks for consumers.
- ✓ To acquire knowledge of the tools used for quality management tools and risk analysis in terms of health products design.
- ✓ To have knowledge of specifics regulations for different health sectors
- food products
- beauty produtes
- dietary supplements
- novel foods
- herbs decree
- ✓ To know labelling rules (to understand and calculate products' nutritional values)

Examination:

Continuous assessment (100%)

Bibliography:



Innovation, Formulation, Physico-chemical caracterization, Sensory analysis

Prerequisites:

Processing-Formulation, Process engineering, Control

Objectives:

- ✓ To understand the innovative formulation technologies and the rules of formulation applied to development of health products
- ✓ To understand the methodologies and techniques for sensory analysis, analytical and physico-chemical characterization
- ✓ To put the formulation technologies into practice

Program:

Lectures and tutorials:

- Formulation of solid dosage forms
- Microencapsulation
- Supercritical fluids technologies
- Microfluidic technologies and apllications
- Characterization methods of dispersed systems: Scanning probe microscopy, Granulometric and surface potential analyses, stability and spectroscopy
- Interfacial tensiometry and rheology
- Statistical data processing techniques applied to R&D
- Buisness innovation

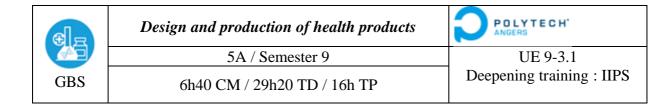
Practical work:

- Microencapsulation
- Spray Drying and Gelation
- Microemulsion
- Foam formulation

Examination:

Continuous assessment (100%)

Bibliography:



Nutrition, Biochemistry, Food-Health, Dietary supplement, Immunology, Molecular biology, *In vitro* diagnostic

Prerequisites:

Bioproducts technologies, Hygiene and biological hazards, R&D production, Biotchnology engineering, Process engineering, Processing-Formulation, Health Products Quality Management and Regulatory Approach

Objectives:

From the scientific and technological knowledge previously acquired, to be able to mobilize them in order to manage an innovation project and the development of health product in accordance with applicable regulations

Program:

From a concrete problematic, students must:

- To analyze the objectives and the complexity of development project
- To identify scientific and technological barriers, and the associated regulations in the design phase of a product
- To propose plans for developments, improvements and innovation
- To design and manage an action plan
- To put the action plan into practice in order to check the technical feasibility
- To reflect upon the limits of the development project

Examination:

Continuous assessment (100%)

Bibliography:

E	The risks in health	POLYTECH' ANGERS
	5A / Semestre 9	UE 9-3.2 (GRSS option)
GBS	16h CM, 18h40 TD, 26h40 TP	Deepening training

Sanitary risk, building, health product, chemical risk

Prerequisites:

Module8-3.1 4A GBS: environments of health, built environments and associated risks.

Objectives:

The student has to acquire the necessary knowledge regarding sanitary risks in buildings, in accommodation, in the establishment of health, and the risks connected to the products of health. He has to master the diverse categories of risks, the associated regulations and the state of the art of every tackled issue.

Program:

- Sanitary Risks in the building:
 - o Lead, asbestos, radon, air inside, noise, molds, wood,
 - o Sanitary Characteristics of building materials,
 - o Management of the unexplained collective syndromes,
 - o Soil remediations ...
- Risks bound(connected) to products / establishments of health:
 - Management of chemical risks
 - o Risks in radiotherapy,
 - o Risks of pandemic,
 - o Management of radioactive waste

Examination: 100% Continuous assessment

Bibliography:

- -Coeudevez, C. and Déoux, S. (2011). Bâtiments, santé, le tour des labels. 1st ed. Andorra: Medieco.
- -Collignan, B. (2008). Le radon dans les bâtiments. 1st ed. Centre Scientifique et Technique du Bâtiment.
- -Construire Sain Guide à l'usage des maîtres d'ouvrage et maîtres d'oeuvre pour la construction la construction et la rénovation. (2013). 2nd ed. Ministère de l'Ecologie, du Développement Durable, de l'Energie.
- -Déoux, S. (2010). Bâtir pour la santé des enfants. 1st ed. Andorra: Medieco.
- -Déoux, S. and Déoux, P. (n.d.). Le guide de l'habitat sain. 1st ed. Andorra la Vella: Medieco.
- -Gestion de la qualité de l'air intérieur Établissements recevant du public. (2010). 1st ed. InVS, Ministère de la Santé.
- -KERMAREC, F., HEYMAN, C. and DOR, F. (2017). Diagnostic et prise en charge des syndromes collectifs inexpliqués. 1st ed. InVS.
- -MARCHAND, C. and CARRILHO, H. (2015). Accompagnement de la surveillance obligatoire de la qualité de l'air intérieur dans les établissements d'enseignement, d'accueil de la petite enfance et d'accueil de loisirs. 1st ed. INERIS.
- -Moisissures dans votre logement ?. (2015). 1st ed. CSTB.

-Prévention du risque amiante dans la gestion du bâtiment. (2012). 1st ed. Ministère de l'Economie, des Finances et de l'Industrie.

Schriver-Mazzuoli, L. (2017). La pollution de l'air intérieur. 1st ed. Dunod.

E	Statutory aspects and audits	POLYTECH' ANGERS
	5A / Semester 9	UE 9-3.2
GBS	13h20 CM / 29h20TD / 8h TP	Deepening training : GRSS

Keywords:

Audit, regulations, reference table, ISO, methodology

Prerequisites:

Quality approach, tools quality, common-core syllabus on the audit.

Objectives:

At the end of the module II, the student must have understood the diverse stages and the necessary methodology to lead an audit. He must be capable of realizing an audit by himself: determination of the subject, the construction of the railing of audit, animation of the diverse meetings, the document retrieval, the search for proof, analysis of the results, the construction of the audit report, the writing of the conclusions.

Program:

- Statutory Aspects, requirements of reference tables SSI health.
- Methodology of analysis of the risks in IS security.
- Normalize ISO, risk management.
- Audit: principles, objectives, action plan. Concrete examples with applied cases.
- Analysis of practices

Examination:

100% Continuous assessment

Bibliography:

E	Integrated risk management	POLYTECH' ANGERS
	5A / Semestre 9	UE 9-3.2
GBS	20h CM, 40h TD, 6h40 TP	Deepening training : GRSS

Risk management, project management, management system, safety, pharmaceutical industry, products of health, human factor

Prerequisites:

Common-core syllabus $4A / 5A \ GBS$ on the risk management and the quality / quality management.

Objectives:

The student has to understand the stakes and the methods of the risk management in the diverse approached sectors: information system, establishments of health, industry of the products of health. He has to master the concepts and be capable of applying the current proposed tools. He has to be up to date statutory evolutions and recent currents of thought in the domain.

Program:

- Project management of health information system and risk management, information security,
- Management of the risks in establishment of health,
- Methodology of risk management a priori, a posteriori
- Human factors,
- Crisis management,
- Sanitary Risks and management, indicators,
- Risks in pharmaceutical industry, in food-processing industry.

Examination:

100% Continuous assessment

Bibliography:

- Manuel of certification of the establishments of health V2010, in June, 2009, Direction(Management) of the accreditation Orders National of Accreditation and Evaluation in Health, High Authority of Health.
- Manuel of certification of the establishments of health V2010, in January, 2014, Direction(Management) of the accreditation Orders National of Accreditation and Evaluation in Health, High Authority of Health.
- David AUTISSIER Isabelle VANDAN GEON-DERUMEZ Alain VAS Change management: key concepts 50 years of practices stemming from works of the founding authors, published(edited) DUNOD, on 2014
- Martinez, Fabien. The general principles of the quality. ADSP, in June, 2011
- White, Didier. Health and social, the ISO 9001 in your reach(impact). Afnor Edition, 2008, 304p.
- Cattan, Michel. Guides of the processes, let us pass in the practice. Afnor Edition, on 2013

- Gillet Goinard, Florence. The big book of the quality controller. EYROLLES, on 2011, 486p.
- Duck, Fréderic. Quality management. LEXTENSO edition, on 2009, 304p.

- Roux-Dufort, Christophe. Manage and decide in crisis situation - 2nd edition: tools of diagnosis, prevention and decision. 2nd éd. Paris: Dunod, on 2003.

e la	Human resources management	POLYTECH'
	5A / Semester 9	UE 9-3.3
GBS	20h CM / 26h40 TD / 17h20 TP	Deepening training : MPCS

Keywords:

Bio-products industry, clinical trials, health sectors Management, logistics and flow management, specificities of clinical trials

Prerequisites:

Module 8-3.3 4A GBS: Management of complex processes and quality management system

Objectives:

In the different sectors of application,

- coordinating and securing processes
- use the piloting tools wisely
- Managing and coordinating the actors involved

Program:

- Process control in industry and health sectors
 Study of support processes (payroll, billing, outsourcing ...)
 Transversal management
 Tools (5S ...)
- Clinical research tools

Project management in clinical research

Vigilances

Tools (imaging, organization of the URC)

Applications

Examination:

100% Continuous assessment

Bibliography:

E	Management of flows, processes and health structures	POLYTECH' ANGERS
	5A / Semester 9	UE 9-3.3
GBS	14h40 CM / 36h TD / 8h TP	Deepening training : MPCS

Bio-products industry, clinical trials, health sectors

Management of production, management and management of human resources, management of clinical research

Prerequisites:

Module 8-3.3 4A GBS: Management of complex processes and quality management system

Objectives:

In the different sectors of application:

- driving performance
- mastering production processes
- control the costs

Program:

- The management of continuous improvement in industry

Performance suppliers, after-sales service, production management tools (CMMS, Just in time, SMED, Kanban ...)...

- Clinical research tools

Statistics, Epidata, data management

Pharmacovigilance

Regulatory aspects

Logistical and managerial aspects in clinical trials

Applications

- Steering health structures

Governance and strategic management

Financing arrangements

Management and Human Resources Management

Examination:

100% Continuous assessment

Bibliography:

E	Project management	POLYTECH' ANGERS
	5A / Semester 9	UE 9-3.3
GBS	21h20 CM / 36h TD	Deepening training: MPCS

Bio-products industry, clinical trials, health sectors Lean, performance, management, management tools, clinical research tools

Prerequisites:

Module 8-3.3 4A GBS: Management of complex processes and quality management system

Objectives:

In the different sectors of application:

- design and master the tools to make them efficient
- analyse and improve professional practices

Program:

- Lean and Performance

Visual Management Healthy Lean Measuring Performance

Practical cases (6 sigma, TRS calculations ...)

- Tools and skills of the manager

Reporting, dashboards Leadership, Values, and Responsibilities Analysis of practices Environmental adaptations and continuous improvement

- Clinical research tools

Pharmacodynamics, pharmacokinetics, pharmacogenetics Over cost grids Medical devices Applications

Examination:

100% Continuous assessment

Bibliography:

el _A	Project	POLYTECH' ANGERS
	5A / Semester 9	UE 9-4
GBS	100h	Projects: PEA and PPPE

Team working, Project management, Project

Required:

Project management, quality courses

Objectives:

Have students work in small groups (3 to 6 people) on case studies proposed by professionals in connection with the chosen course of study.

Program:

The project runs over the entire semester 9 and is a kind of thread in the last year of engineering school.

This project is thus an opportunity for the student to deepen knowledge of the sector, the sector or the field related to the subject.

The project must be innovative. The goal is to go through all the stages of conception and realization of a product or a service, from the idea to the turnkey project.

The subjects most often concern the development of a new product or the creation, evaluation or improvement of an action, service or service structure. In both cases, students are encouraged to consider economic and regulatory constraints.

The project leads to the writing of a report as well as an oral defense

Evaluation:

Project report and oral defense

Bibliography:

Related to each project

5A - Semester 10

e la	Internship	POLYTECH' ANGERS
	5A / Semester 10	UE 10-1
GBS	5-6 month	Intership

Occupational integration

Prerequisite:

All lessons from semesters S5 to S9

Objectives:

- Original production in relation to the expectations of the company and more broadly the expectations of the profession
- Occupational integration

Program:

Internship in company, laboratory or nursery of 5 months minimum or 4 months for research internship

Evaluation:

- Monthly reports, visits by a referent teacher
- Report, oral defense, evaluation of the training supervisor